CASPER ADJUSTABLE BASE

User Manual

SERIAL NUMBER :

CONTENTS

Safety & Warranty Warnings **2**

Parts List **4**

Electronics Quick Reference Guide **5**

Installation Guide **6**

Remote Control Instructions **10**

Pairing Remote and Setting Preset Positions **11**

Synchronizing Two Bases or Operate The Beds Individually **13**

Troubleshooting **15**

SAFETY & WARRANTY WARNINGS

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

If unable to understand warnings, cautions, and/or instructions, contact the dealer or technical personnel if applicable, before attempting to use the equipment. Otherwise, injury or damage may result.

SAFETY WARNINGS:

- Do not use bed outdoors.
- Do not use bed near explosives.
- Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.
- When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
- Use caution when having liquids in or around the bed to ensure no spilling occurs. In case of spillage, stand in a dry, clean area of the floor and unplug the bed immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not eat or drink hot liquids while operating the bed.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
- Do not allow children or individuals with disabilities to operate the bed without adult supervision.
- Do not allow any person or pet under the bed at any time.
- During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed functions.

WARRANTY WARNINGS:

Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with.

PRODUCT RATING:

The motors are not designed to operate continuously for more than [2] minutes in an [18] minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the foundation and may void the warranty.

SAFETY & WARRANTY WARNINGS

OPERATING INFORMATION:

- After the adjustable base assembly is completed, operate the remote control to ensure proper functions.
- Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring, and products using electric power cords).
- Distribute body weight evenly over bed surface. Do not place entire weight on head or foot sections of the bed, during repositioning and entering or exiting bed.

HOSPITAL USE DISCLAIMER:

This power foundation is designed for residential use only. It is NOT approved for hospital use and does not comply with hospital standards.

WEIGHT LIMITS:

This product is not rated to support weights in excess of 750 pounds inclusive of the mattress and bedding. The bed will structurally support this weight, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

⚠ WARNING:

- **Do not use this bed if weight limitation is exceeded.**

RADIO FREQUENCY: 2.4 GHZ

FCC COMPLIANCE:

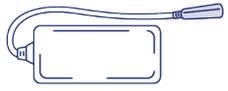
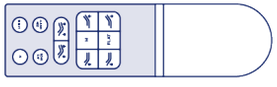
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.

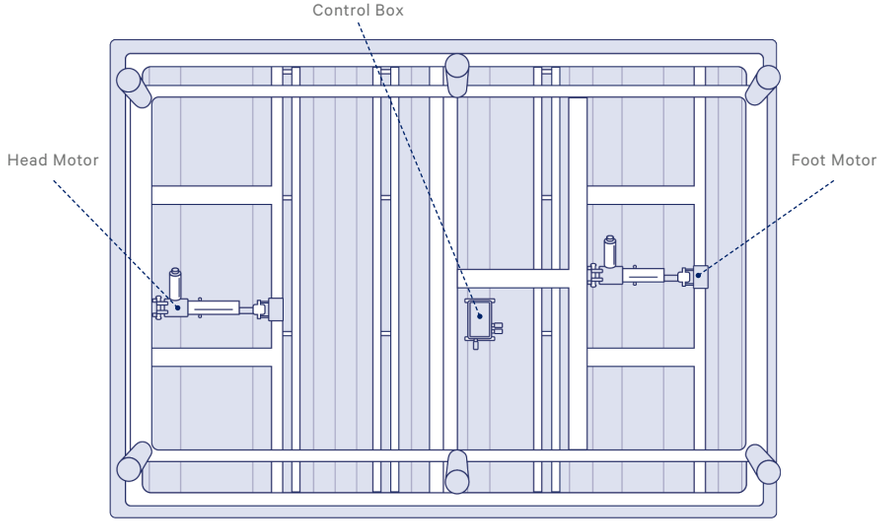
PARTS LIST

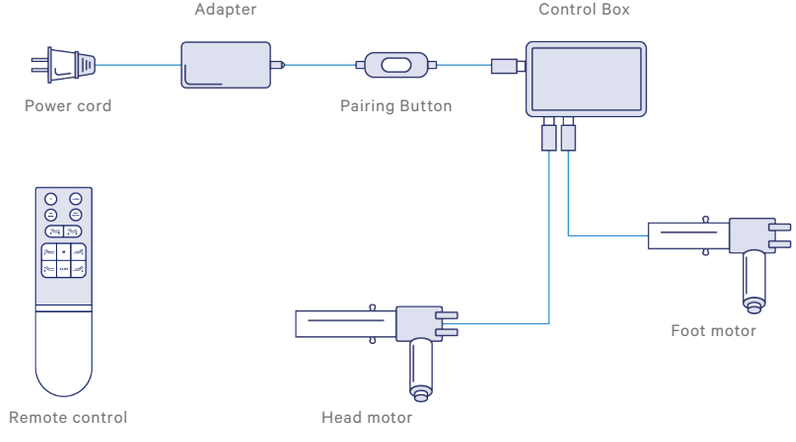
If an item is not included, please reach out to support immediately.

NOTE: Surge protector not provided.

	AAA Batteries (3)
	Bed Legs (6)
	Adapter (1)
	Power Cord (1)
	Remote Control (1)
	Retainer Bar (1) Attached to the bed frame
	Folded Base (1)
	Sync Cable (1) (with Twin XL and Cal King sizes only)

ELECTRONICS QUICK REFERENCE GUIDE

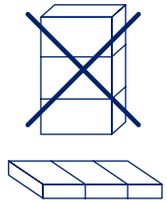


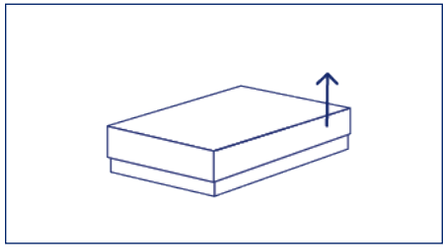


INSTALLATION GUIDE

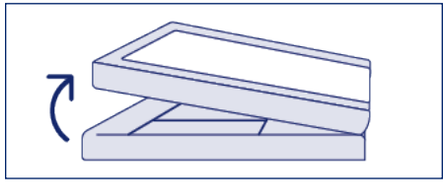
NOTE: To avoid damage to the product, always open the carton while the bed is in the flat position.

Two people are required to assemble this product.

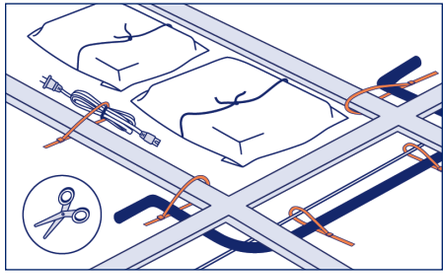




1. Lay the box flat and slide the folded base out onto the floor.

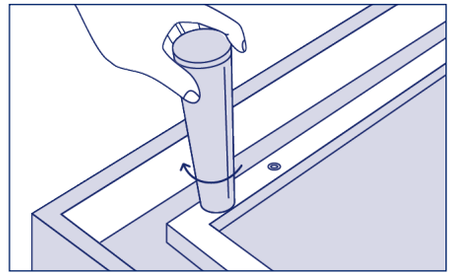


2. Unfold the base to an open position laying flat, with the motors facing up.



3. Remove and set aside the white packages of parts and legs. Cut the orange zip ties to free the mattress retainer bar and the input power cord. Uncoil it to let the end hang loose.

INSTALLATION GUIDE



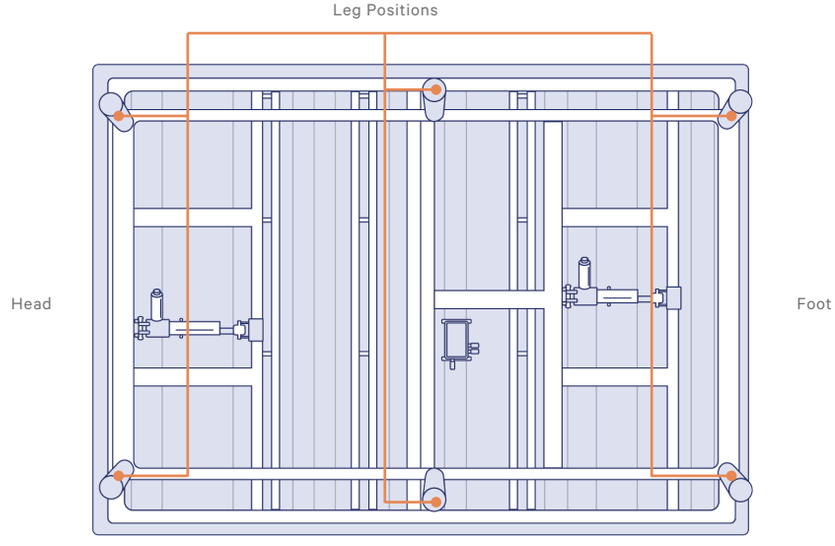
4. Remove the green tape and hand screw the 6 legs onto the metal frame at the positions indicated, unless using on top of a slatted base. Do **NOT** overtighten.

NOTE: The completed base can be placed inside any Casper Bed Frame after removing the slats and centre support beams of the bed frame.

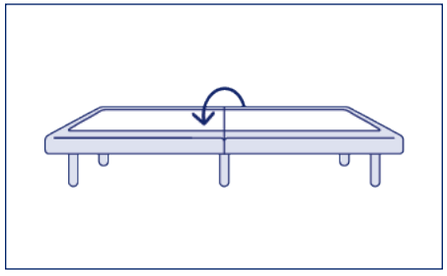
BASE LEG CUSTOMIZATION OPTIONS

Adjust the height of the legs by unscrewing leg sections from each leg before attaching them to the base.

Alternatively, the legs can be left off and the base can be used on top of the slats of any Casper Bed Frame. Check the weight requirements before use with any third party bed frame.



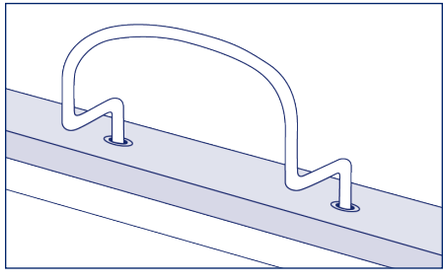
INSTALLATION



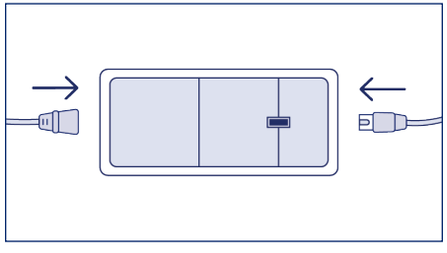
5 Holding the metal frame, carefully flip over the base with the help of a friend.

IMPORTANT:

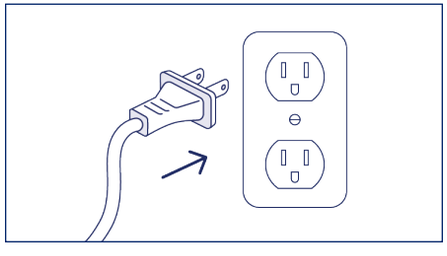
Do not drag the base across the floor or rest it on its side; excessive pressure may damage the legs.



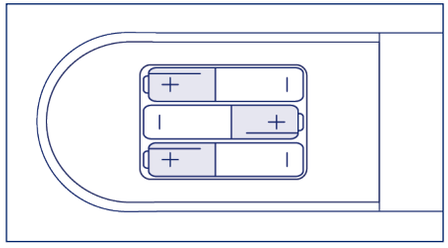
6 Insert the mattress retainer bar into the two holes at the foot of the base, inserting one side into the bracket first, followed by the second side.



7 Plug the loose end of the input power cord into the adapter. Plug the wall power cord into the other end of the adapter. We recommend the use of a surge protector (not included) before plugging the cord into your wall.

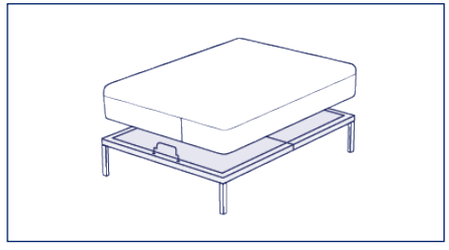


INSTALLATION



8 Insert the 3 AAA batteries into the remote.

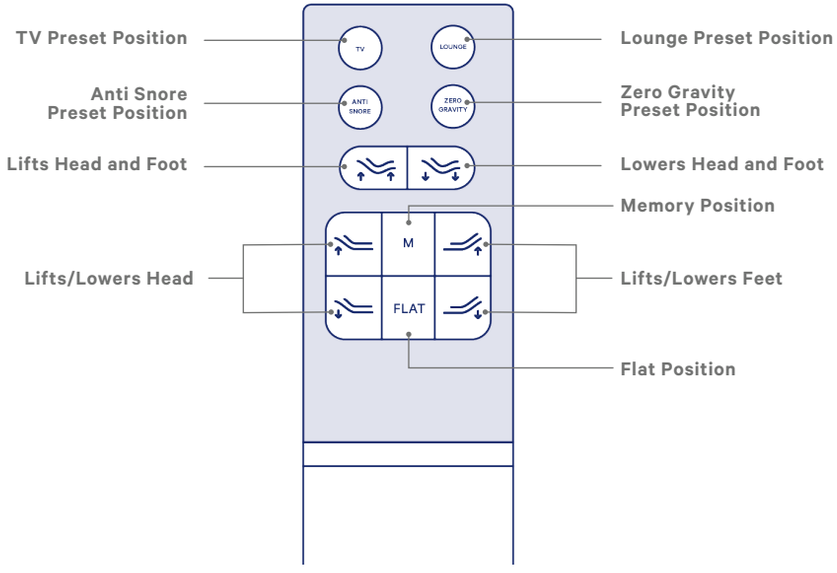
9 Test out your remote. If it is not paired, follow the pairing instructions on page (11).



10 Lastly, add your Casper mattress and your base is ready to use!

Provided headboard brackets can be used with manual adjustments to attach Casper Attachable Headboards and most other universal headboards to the base.

REMOTE CONTROL



ZERO GRAVITY + ANTI SNORE — Press and hold Anti Snore button and Zero gravity button simultaneously for 3 secs to activate/ deactivate child lock

ZERO GRAVITY — One touch **Zero G** preset position

ANTI SNORE — One touch **Anti Snore** Preset Position

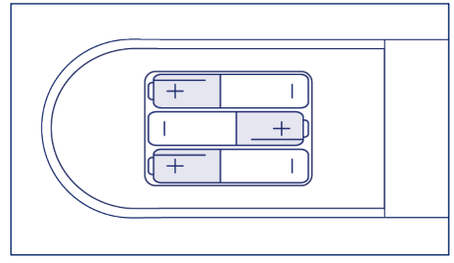
FLAT — One touch **Flat** preset position

Press any button to stop

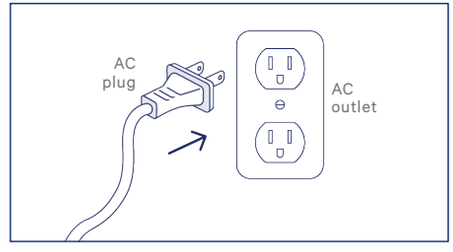
PAIRING REMOTE AND SETTING PRESET POSITIONS

PAIRING REMOTE

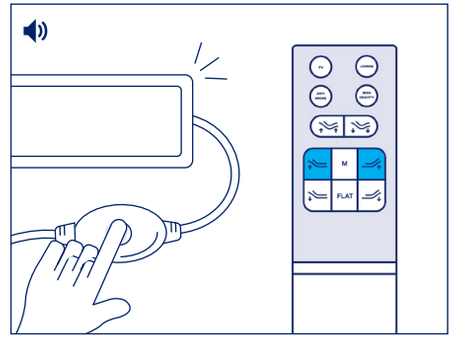
The original remote that comes in the box is already paired to the base. No further action is required. In the event that the remote is not paired with the base, follow the steps below.



1. Make sure the batteries work properly. Replace them when needed.



2. Plug the power cord into the power source.

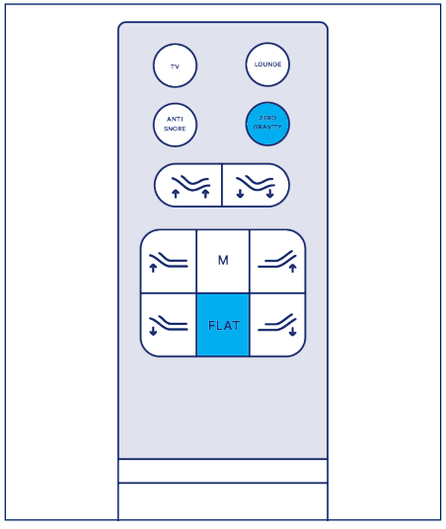


3. Press and hold head lift and foot lift simultaneously, then press and hold the button on the cord of control box for 3 seconds until you hear 2 beeps sound, the remote is then paired.

PAIRING REMOTE AND SETTING PRESET POSITIONS

SETTING PRESET POSITIONS

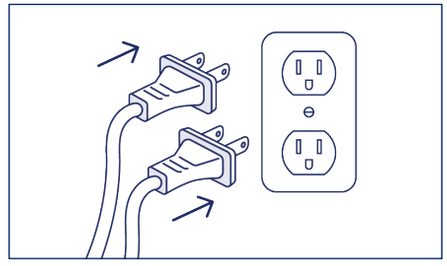
The base has a programmable feature that allows you to modify preset positions. Please read all the instructions below before setting your preset positions on the remote.



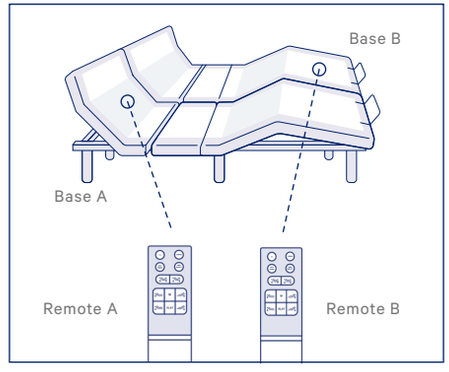
1. Adjust the head and foot to your desired position.
2. Press and hold the flat and preset or memory buttons simultaneously until you hear two beeps sound.
3. To adjust the saved position, repeat steps 1 and 2 and the new position will be saved.
4. If you want to restore to factory settings, unplug the power supply for 5 seconds, then plug it back in. The base will restore to factory settings.

SYNCHRONIZING TWO BASES OR OPERATE THE BEDS INDIVIDUALLY

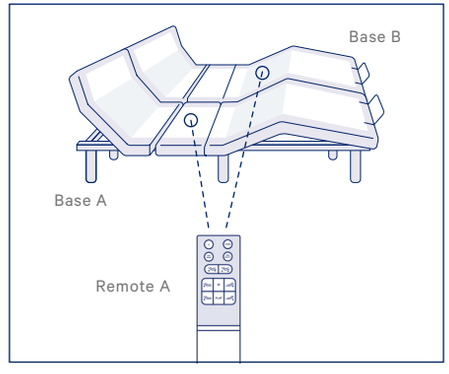
OPTION 1: WIRELESS



1. Plug Bases A and B into a power source.



2. Make sure Remote A is already paired to Base A and Remote B is paired to Base B. If not, please pair them by following the pairing remote instructions on page 11.

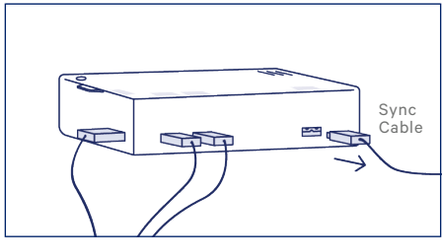


3. Pair Remote A to Base B, then Base A and Base B can be simultaneously operated by Remote A.

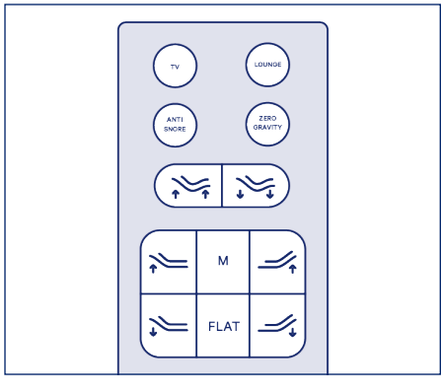
NOTE: If you want to operate the bases individually again, Remote B can be paired to Base A or Base B again by following instructions on page 11.

SYNCHRONIZING TWO BASES OR OPERATE THE BEDS INDIVIDUALLY

OPTION 2: WIRED



1. Plug in Sync Cable (provided with Twin XL and Cal King bases only) to the control box of each base into the "SYNC CABLE" input on each control box.



2. With the connecting cable installed, use remote and test all functions of the bed base (see page 10). If remotes are not working, trouble-shoot the problem by following the instructions on (pages 15-16).

   Now the two bases are now connected and ready for normal use.

NOTE: To operate the bases individually, unplug the sync cable from both bases.

TROUBLESHOOTING

In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

Remote control illuminates and appears to be operable, but will not activate bed.	• Verify that the power cord is plugged into a working, grounded electrical outlet. Test the outlet by plugging in another working appliance.
Features of the power foundation will not activate.	• Program the remote control (see the Setting Programmable Positions and Pairing Remote section of this manual for programming procedures). • Unplug the power cord, wait 30 seconds and plug it back in to reset electronic components. • The surge protection device or the electrical outlet may be defective. Test the outlet by plugging in another working appliance. • Verify that the connector on the wired remote control is securely attached to the control box.
Wireless remote will not illuminate.	• Replace batteries in the wireless remote.
Head or Foot section will elevate, but will not return to the horizontal (Flat) position.	• Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction. • Head section may be too close to the wall. • Headboard may be too close to the edge of the mattress. Verify that there is enough distance between the headboard brackets and mattress. Adjust if required.
Head & Foot lift function has minor interference during operation.	• Check batteries in wireless remote control, replace with three (3) new AAA batteries if necessary. • Make sure that you are following the duty cycle of the motors (do not operate more than two minutes over a 18-minute period, or approximately 10% duty cycle). • Press the lift buttons squarely and accurately. • Wireless remote control may be experiencing common Radio Frequency Interference from other radio transmitting devices. Wait several seconds, and then try pressing appropriate button again.

TROUBLESHOOTING

A clicking noise is heard under the bed when raising or lowering.	• This is normal. The lift motor relays "click" when they are engaged. No action is required.
Bed is stuck in raised position during power outage	• Insert (2) 9V batteries (not included) inside of the adapter to return the bed to flat position.

Casper

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