User Guide

jitterbug® flip3

My Important Information

Use this space to write information that you may need to refer to in the future. Keep this information in a safe place, and do not share your passwords with anyone.

Voicemail PIN

PIN _____ _____ _____ _____ _____ _____ _____

NOTE *The voicemail PIN can be 4-7 digits long.*

Wi-Fi Information

Network Name _____ Password _____

Welcome to Lively!

We offer several resources to help you get the most out of your Jitterbug Flip3:



User Guide
Reference this guide to learn your phone functions.



Online How-tos
Visit **lively.com/support** for regularly-updated instructions.



Need extra help?
Dial '0' to speak to a friendly Lively Operator, or dial 1-800-733-6632 to reach Customer Service.

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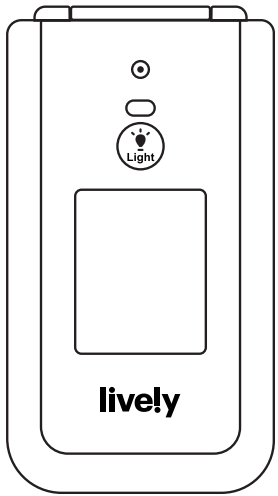
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Section 1: Getting Started

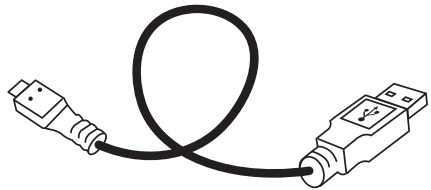
Topics

- Key Items in Your Box
- Your Jitterbug Flip3
- Charging the Battery
- Initial Phone Setup
- Connect to Wi-Fi (Optional)
- Accept Lively Terms & Conditions
- Choose Main Menu Layout
- Exterior Screen Overview
- Interior Screen Overview
- Calling Urgent Response
- Main Menu
- More Apps
- Status Bar
- Title Bar
- Navigation Buttons

Key Items in Your Box



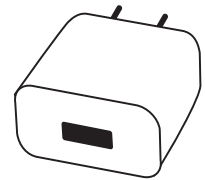
Jitterbug Flip3



Charging Cable (USB-C)

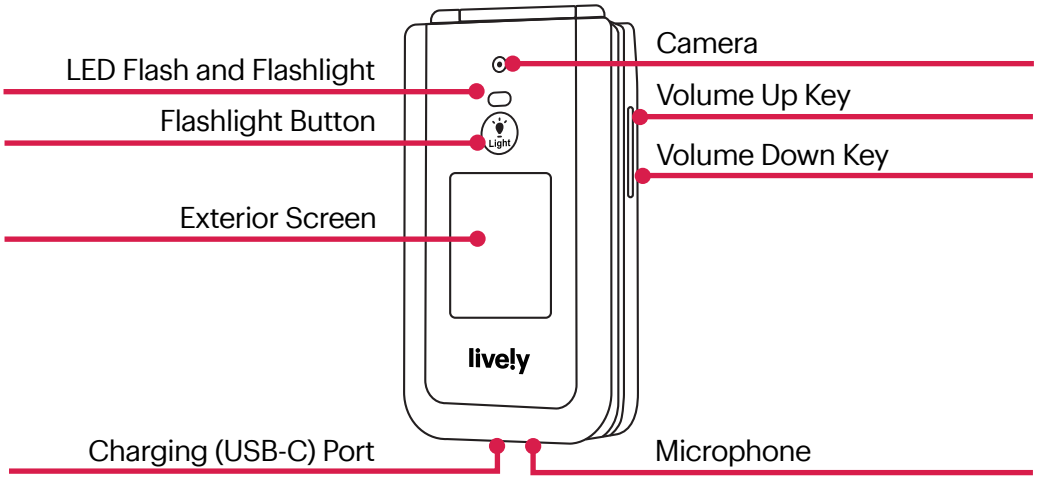


SIM Card Removal Tool

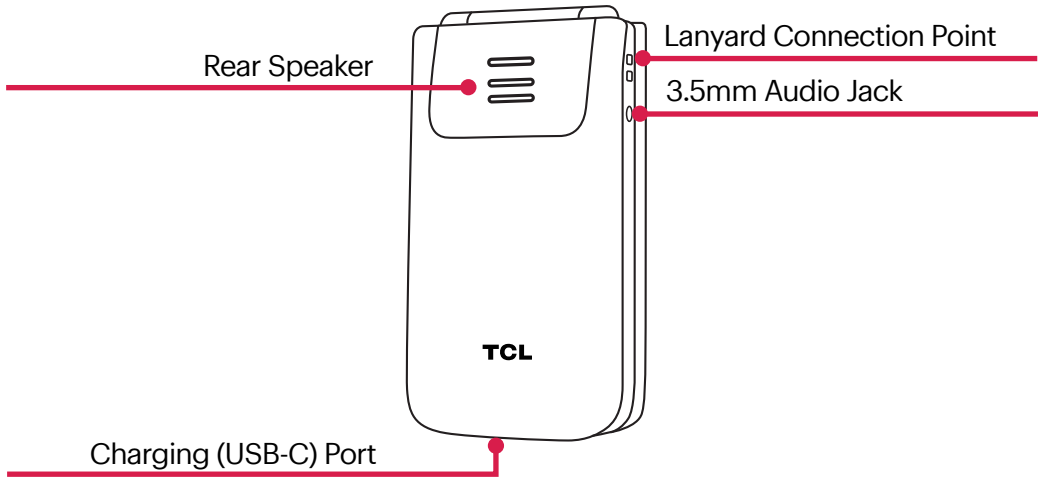


Wall Charger

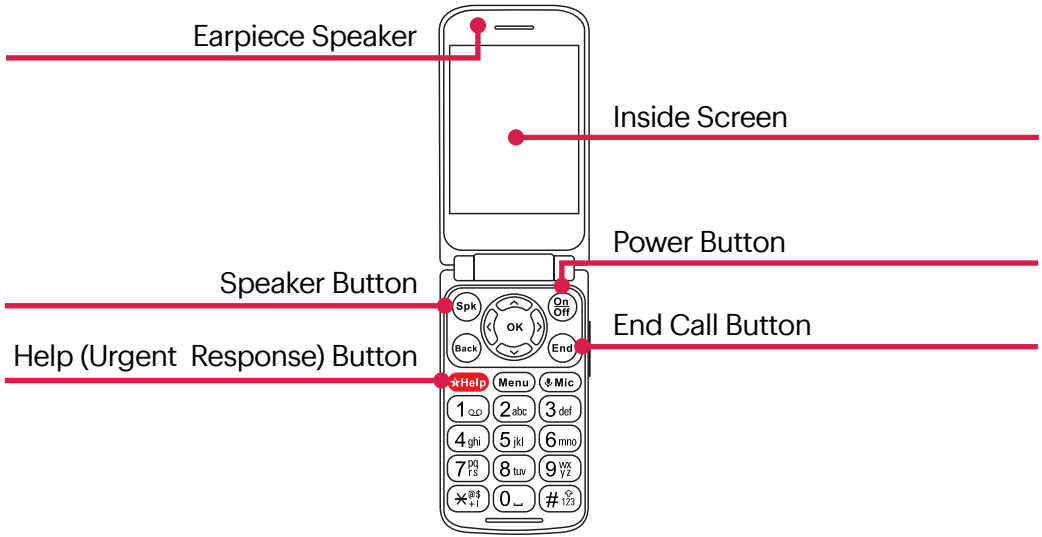
Your Jitterbug Flip3



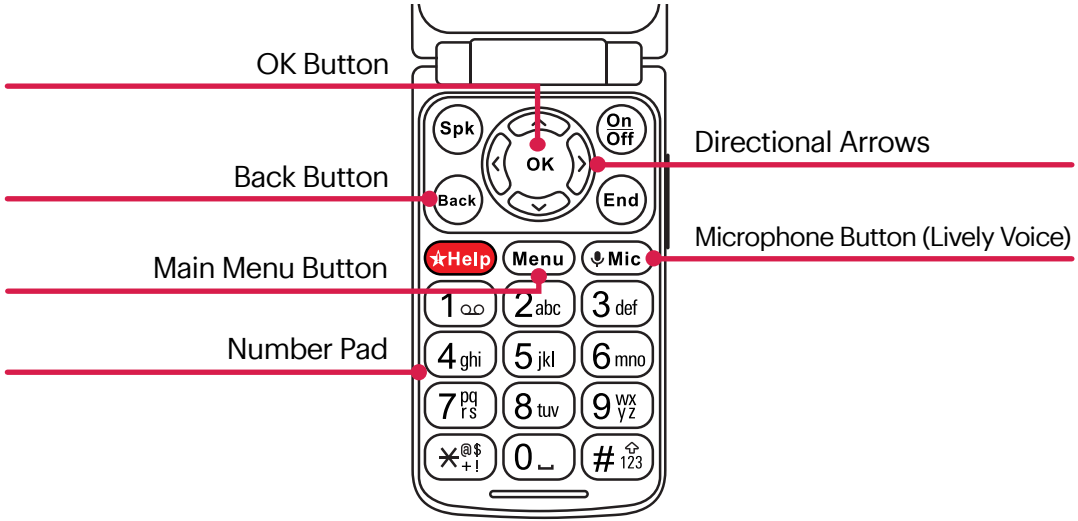
Your Jitterbug Flip3 (continued)



Your Jitterbug Flip3 (continued)



Your Jitterbug Flip3 (continued)

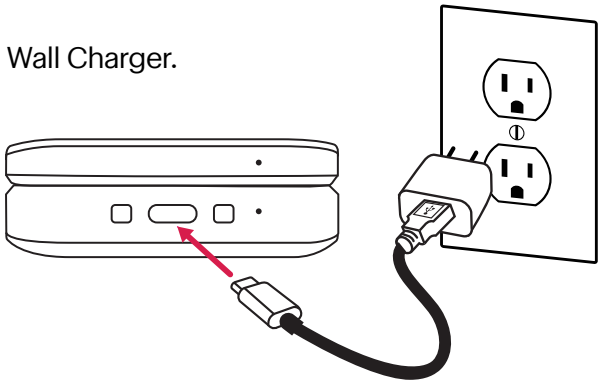


Charging the Battery

The phone's battery may be low when it is removed from its box. Charge the phone before use and whenever the battery is low so that the phone is ready when you need it.

With the USB Cable:

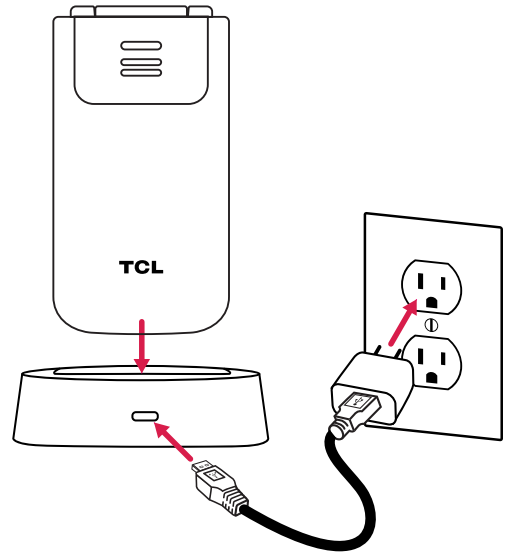
1. Plug the larger end of the USB Cable into the Wall Charger.
2. Plug the Wall Charger into a wall outlet.
3. Plug the smaller end of the USB Cable into the bottom of the phone.



Charging the Battery (continued)

With the Charging Dock (not included*):

1. Plug the larger end of the USB Cable into the Wall Charger.
2. Plug the Wall Charger into a wall outlet.
3. Plug the smaller end of the USB Cable into the back of the Charging Dock.
4. Place the phone on the Charging Dock.



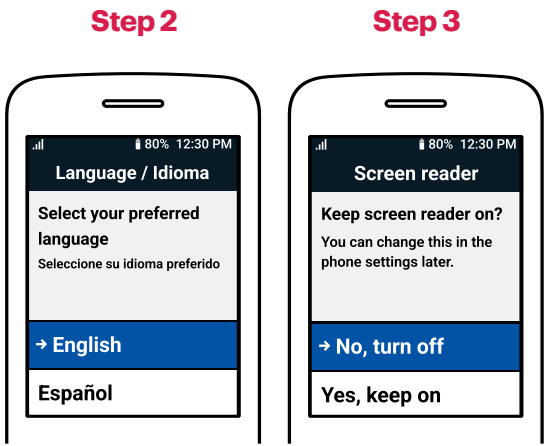
NOTE *The interior and exterior screens will display a low battery message when the device battery is low and needs to be charged.*

* Not included with phone purchase. Available as an optional accessory. For more information or to purchase, visit shop.lively.com/accessories or call 1-800-918-8543.

Initial Phone Setup

1. Press and hold (On Off) on the keypad and wait while the phone sets up. If there are any required updates, they will automatically download and your phone may reboot.
2. Press up and down arrows to select your language, then press (OK).
3. Press up and down arrows to select your screen reader preference, then press (OK).

NOTE *You can change language and screen reader preferences in Settings later.*



Connect to Wi-Fi (optional)

If your home is equipped with Internet access and a Wi-Fi network, you can connect your phone to Wi-Fi to improve the speed of some features of the phone. Wi-Fi also is required for Wi-Fi calling.

NOTE *Wi-Fi calling can help improve call clarity, especially in areas where cellular signal is weak or inconsistent indoors. See page 40 to enable Wi-Fi calling after you have completed setup.*

To proceed without connecting to Wi-Fi:

1. Press the up or down arrows to select **Skip** and press OK.
2. Skip to page 12.

To connect to Wi-Fi:

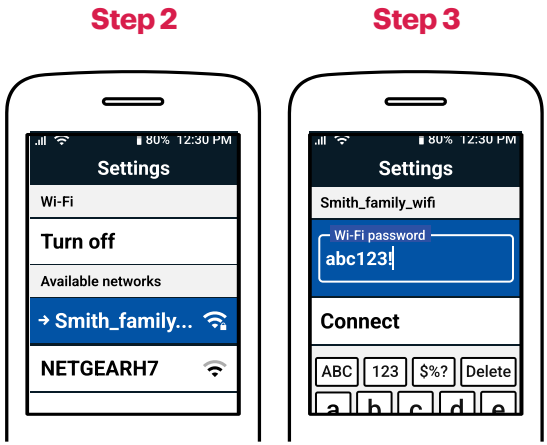
1. Press the up or down arrows to select **Connect to Wi-Fi** and press OK.

Connect to Wi-Fi (continued)

2. Select your Wi-Fi network and press OK.
3. Use the number pad to enter your Wi-Fi network password. Alternatively, you can press the down arrow to use the on-screen keyboard.

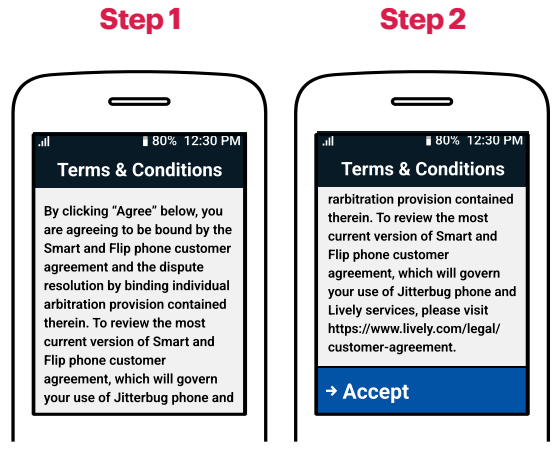
NOTE *If you don't know your network name or password, contact your Internet Service Provider (ISP).*

4. Select **Connect** and press OK.



Accept Lively Terms & Conditions

1. Read the Terms & Conditions and Privacy Policy. Use the down arrow to scroll through the text.
2. Press the down arrow to select **Accept**, then press (OK).



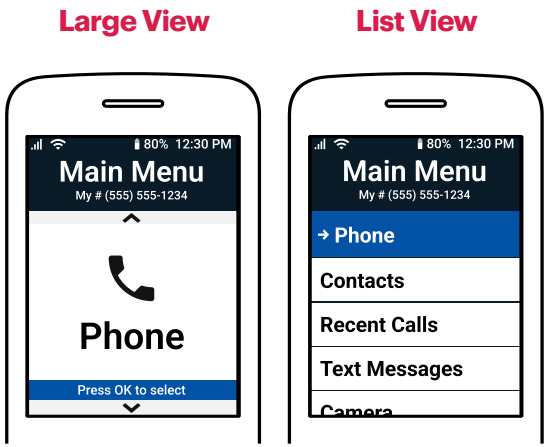
Choose Main Menu Layout

Jitterbug Flip3 has two Main Menu layouts to choose from.

A. **Large View** – Main Menu Items are shown full screen, one-at-a-time, with large text and icons.

B. **List View** – The items on the Main Menu are displayed as a scrollable list.

- Select your desired Main Menu layout and press OK.

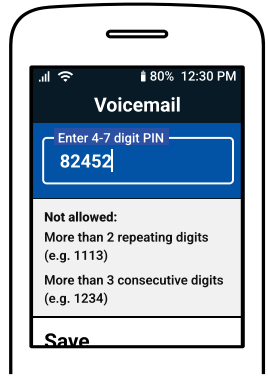


Set up Voicemail

As a new Jitterbug Flip3 user, you need to set your voicemail PIN to receive voicemail messages. PIN setup automatically begins during phone setup. If you have already set up your voicemail PIN, a "Voicemail is Set Up" message is shown.

1. Press the up and down arrows to select **Get Started** and press (OK).
2. Select **Next** and Press (OK).
3. Type in a 4–7-digit PIN using the keypad. (Note: no more than 2 repeating or 3 consecutive digits is allowed).

Step 3



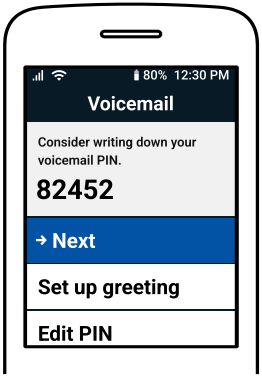
Set up Voicemail (continued)

4. Use the down arrow to select **Save**, then press OK.
5. Select **Next** and press OK.

NOTE *Write down your voicemail PIN under "My Important Information" on the inside front cover for future reference.*

NOTE *To set up a voicemail greeting, see page 36.*

Step 5



Exterior Screen Overview

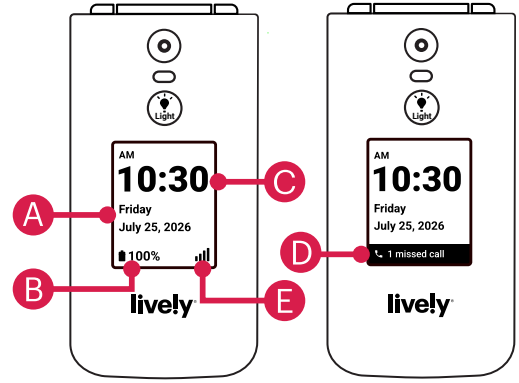
A. **Date** – Shows the date.

B. **Battery Level** – Shows you how much battery you have left.

C. **Current Time** – Displays the current time.

D. **Notifications** – Shows alerts about missed calls and new voicemail and text messages.

E. **Cellular Signal Strength** – Shows the strength of your cellular signal



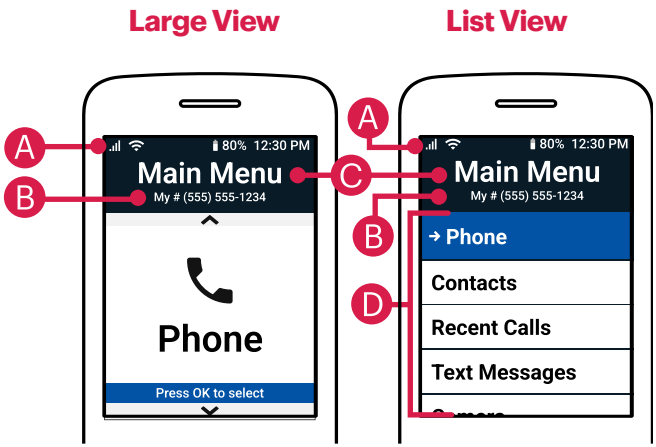
Interior Screen Overview

A. Status Bar – Shows your signal strength, wireless connectivity, Bluetooth and battery information.

B. Phone Number – Shows your phone number.

C. Title Bar – Shows the name of the screen you are viewing.

D. Menu – Shows a list of the phone's applications (apps).



Calling Urgent Response

Press the ✱Help button to get help in an unsafe or uncertain situation. (Access to Urgent Response Agents requires subscription to Urgent Response service).

There is a 10-second delay before you are connected to Urgent Response. This lets you cancel the call if you accidentally press the button.

NOTE *If you accidentally call Urgent Response, please remain on the line to inform the Agent there is no emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.*

Urgent Response and 911 calls can be made only when cellular service is available. Coverage is not available everywhere. Urgent Response tracks an approx. location of phone when phone is turned on and connected to the network. Lively does not guarantee an exact location. Lively is not a healthcare provider.



Calling Urgent Response (continued)

To Place an Urgent Response Call:

1. Press the ☆Help button to call Urgent Response in an uncertain or unsafe situation.
2. The phone counts down aloud and on-screen before the call is placed. If you need to cancel the call, press OK.

- If the ☆Help button is disabled, dial 5 jkl + *+! and press OK for an Urgent Response Agent.
- Dial 9-1-1 in case of emergency.

Step 2



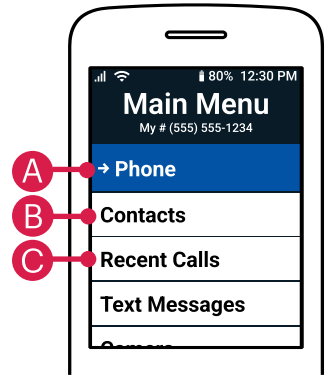
Main Menu

The Main Menu has your most utilized applications (apps). Each app is designed to do a specific task for you. The following apps have been set on your Main Menu but can be removed or reordered:

A. Phone – Make calls, see call history or check voicemail.

B. Contacts – View or add a new contact.

C. Recent Calls – View your call history and missed calls.



Main Menu (continued)

D. Text Messages – Read and send text messages.

E. Camera – Take photos and record videos.

F. Gallery – View your photos and videos.

G. More Apps – View additional applications on your phone.

NOTE *To customize which apps appear on the Main Menu, or to reorder the apps, see page 153.*

NOTE *To quickly return to the Main Menu from any screen, press* **Menu**.



More Apps

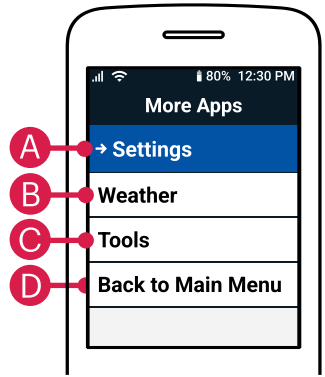
Select **More Apps** from the Main Menu to view a list of apps that are used less frequently. You can move apps between the Main Menu and More Apps based on your preferences:

A. **Settings** – Adjust sounds, notifications, text size, and more.

B. **Weather** – View a forecast for your current location.

C. **Tools** – Access helpful apps, such as Calculator, Reminders and Alarm Clock.

D. **Back to Main Menu** – Takes you back to the Main Menu.



Status Bar

The Status Bar at the top of your screen shows signal strength, wireless connectivity, Bluetooth status, battery and current time information.



A. **Cellular Signal Strength** – Affects your call quality. The more bars filled in, the stronger your signal.

B. **Wi-Fi Status** – Shows the phone's Internet connection and signal strength.

Status Bar (continued)



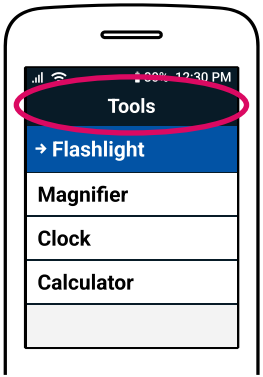
C. **Bluetooth Status** – Lets you know if you're connected to a Bluetooth device, such as a car stereo or wireless headphones. Turn this feature on or off under Settings.

D. **Battery Level** – Allows you to see how much battery you have left.

E. **Current Time** – Shows the current time.

Title Bar

The Title Bar at the top of the menu shows the name of the screen you are viewing.



Navigation Buttons

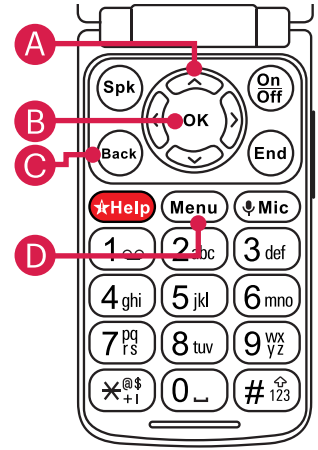
At the top of your keypad you will find the seven buttons that are used to navigate your phone.

A. Directional Arrows – Press ^, v, < or > to navigate through the phone's menus.

B. (OK) – Confirms a selection.

C. (Back) – Takes you one step back from your last action.

D. (Menu) – Takes you to the Main Menu.



Section 2: Learning the Basics

Topics

- Turning the Phone On/Off
- Adding a Contact
- Making a Call
- Sending a Text Message
- Taking a Photo
- Setting Up Your Voicemail Greeting
- Connecting to Wi-Fi
- Calling Urgent Response

Turning the Phone On/Off

- Press and hold On Off for two seconds. The phone turns on or off.



Adding a Contact

1. From the Main Menu, use up and down arrows to select **Contacts** and press OK.
2. Select **Add Contact** and press OK.

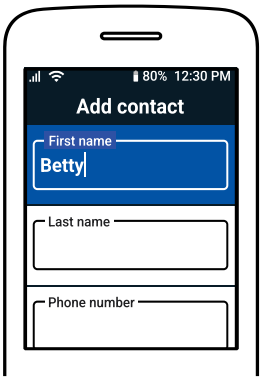
Adding a Contact (continued)

3. Use the keypad to type in a name in the **First Name** field and press OK.

NOTE *See "Typing with the Keypad" on page 69.*

4. Use the keypad to type in a name in the **Last Name** field and press OK.

Step 3

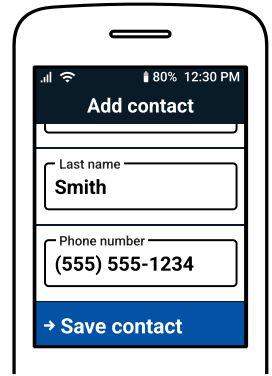


Adding a Contact (continued)

5. Use the keypad to type in a phone number in the **Phone Number** field and press (OK).
6. Select **Save Contact** and press (OK).

NOTE *After a contact is saved, you can select their name from the Contact List and press (OK) to call them.*

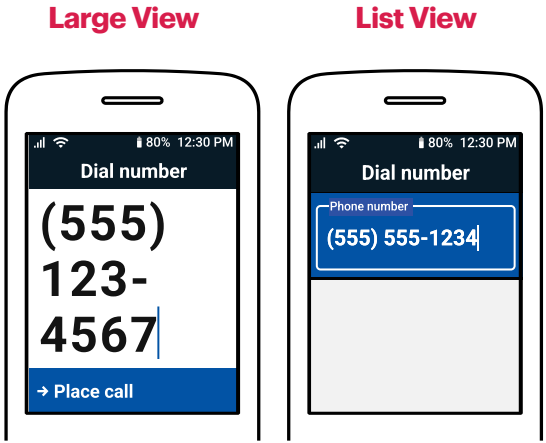
Step 6



Making a Call

Dialing a Phone Number:

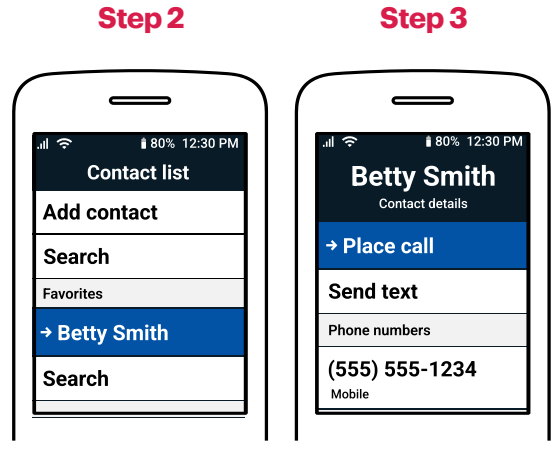
1. Open the phone. The Main Menu displays.
2. Using the keypad dial a 10-digit phone number and press (OK) to call.



Making a Call (continued)

Calling an Existing Contact:

1. From the Main Menu, press up and down arrows to select **Contacts** and press OK.
2. Select a contact's name from the list and press OK.
3. Select **Place Call** and press OK.



Sending a Text Message

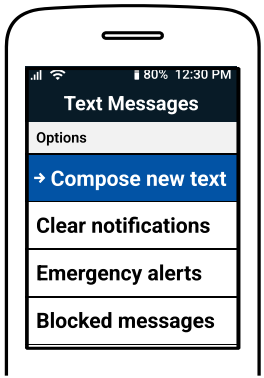
1. Press up and down arrows to select **Text Messages** and press OK.
2. Select **Options** and press OK.
3. Select **Compose new text** and press OK.
4. Select **Enter phone number** and press OK.

NOTE *You can also send a text message to a saved Contact. See "Sending New Text Messages" on page 67.*

Step 2



Step 3

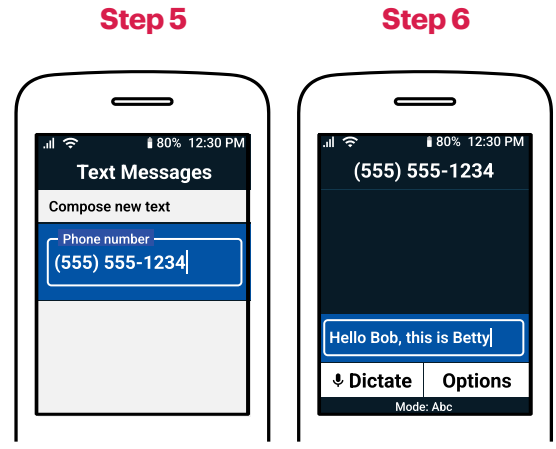


Sending a Text Message (continued)

5. Use the keypad to enter a 10-digit phone number and press OK.
6. Compose your message using the keypad or with voice typing.
7. Press OK to send.

NOTE *See "Typing with the Keypad" on page 69 for help typing.*

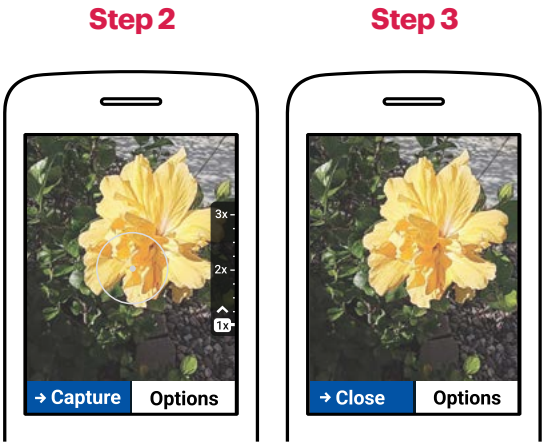
NOTE *See "Voice Typing" on page 74 for instructions on how to compose a message using your voice.*



Taking a Photo

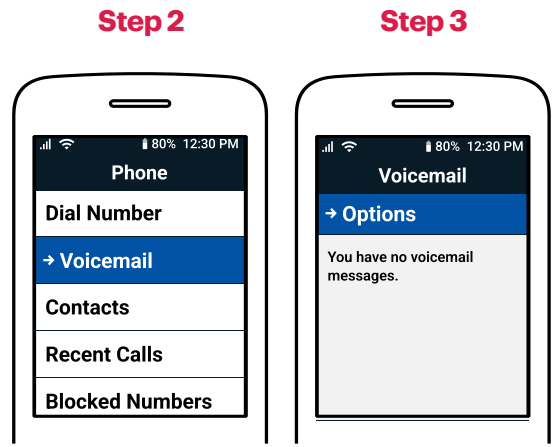
1. From the Main Menu, press up and down arrows to select **Camera** and press OK.
2. Aim the camera and press OK to take a picture.
3. Your photo is automatically saved to your device. To take another photo, select **Close** and press OK. To delete this photo, select **Delete** and press OK.

NOTE *A USB cord may be used to save photos to another device (purchased separately).*



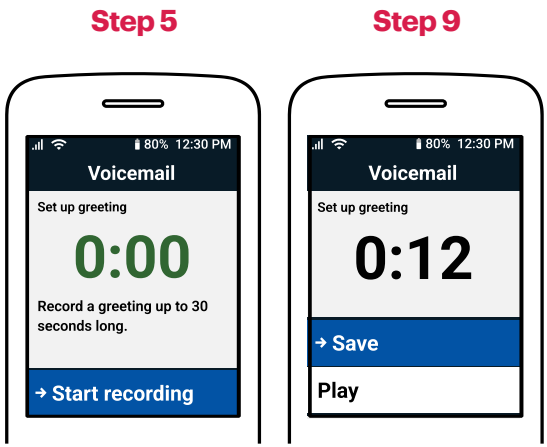
Setting Up Your Voicemail Greeting

1. From the Main Menu, press up and down arrows to select **Phone** and press (OK).
2. Select **Voicemail** and press (OK).
3. Select **Options** and press (OK).
4. Select **Set Up Greeting** and press (OK).



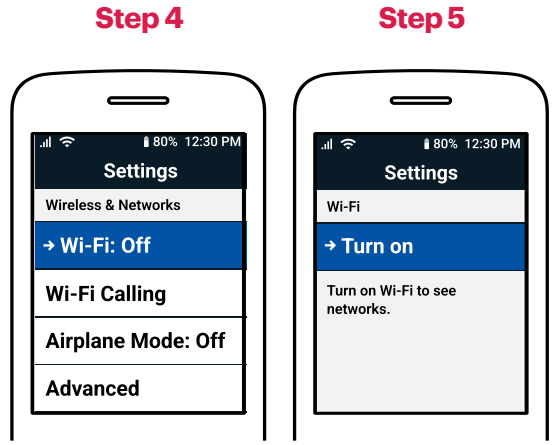
Setting Up Your Voicemail Greeting (continued)

5. Select **Start Recording** and press OK.
6. Say your greeting.
7. Select **Stop Recording** and press OK.
8. Select **Play** and press OK to listen to your recording.
9. To save your recording, select **Save** and press OK. To record a new greeting, select **Discard** and press OK.



Connecting to Wi-Fi

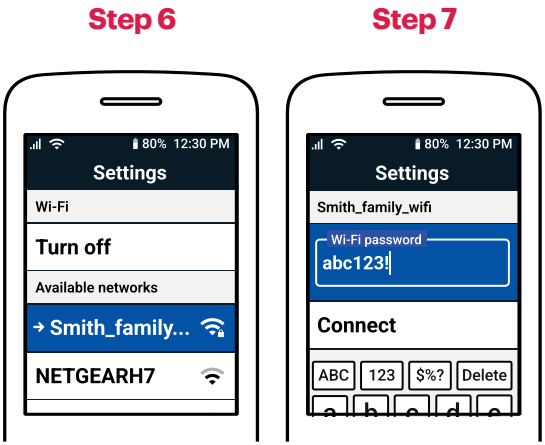
1. From the Main Menu, press up and down arrows to select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Wi-Fi & Networks** and press OK.
4. Select **Wi-Fi** and press OK.
5. Select **Turn on** and press OK.



Connecting to Wi-Fi (continued)

6. Select the name of the Wi-Fi network you want to connect to and press OK.
7. Use the keypad to type in the Wi-Fi password.
8. Select **Connect** and press OK. The phone connects to Wi-Fi.

NOTE *If you don't know your network name or password, contact your Internet Service Provider (ISP).*



Setting Up Wi-Fi Calling

Wi-Fi calling can improve the clarity of your phone calls by using your Wi-Fi network instead of the cellular towers.

NOTE *Consider turning on Wi-Fi calling if your building interferes with cell signal.*

1. From the Main Menu, press up and down arrows to select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Wi-Fi & Networks** and press OK.
4. Select **Wi-Fi Calling** and press OK.
5. Select **Turn on** and press OK.

Setting Up Wi-Fi Calling (continued)

6. In order for emergency services to locate you during an emergency, you need to provide the address you reside in. Use the keypad to type in your street addess in the **Street Address** field and press (OK).
7. Use the keypad to type in an apartment/suite number in the **Apt, Suite, etc.** field and press (OK). Leave blank if this doesn't apply.
8. Use the keypad to type in your city in the **City** field and press (OK).
9. Use the keypad to type in the two letter abbreviation for your state in the **State** field and press (OK).
10. Use the keypad to type in your zip code in the **Zip code** field and press (OK).
11. Select **Save** and press (OK).

Section 3: Phone Calls

Topics

- Phone Overview
- Voicemail
- Contacts
- Recent Calls
- Dial Number
- Speed Dial
- Blocked Numbers
- Spam Blocking
- Answering or Ignoring a Call
- Speakerphone
- Adjusting the Call Volume
- Adjusting the Ringer Volume

Phone Overview

Selecting Phone from the Main Menu shows you the following options:

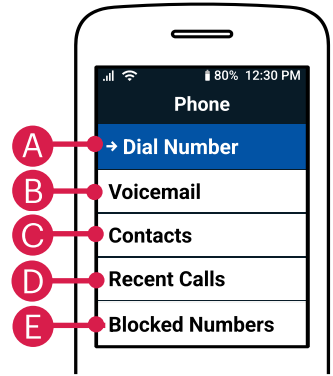
A. **Dial Number** – Make a call by dialing the number.

B. **Voicemail** – Listen to voice messages from calls you missed.

C. **Contacts** – Save phone numbers with a contact name for quicker dialing.

D. **Recent Calls** – See call history list and missed calls.

E. **Blocked Numbers** – See which numbers you have blocked from calling you.



Voicemail

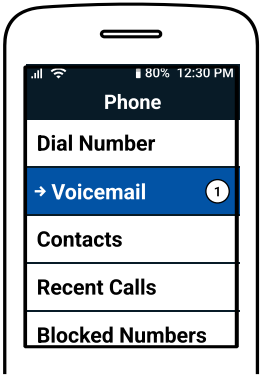
Voicemail lets people leave audio recordings that you can listen to later if you miss a call. You will receive a notification on both the outside and inside screens when you have a voicemail.

To access your voicemail:

1. From the Main Menu, press up or down arrows to select **Phone** and press (OK).
2. Select **Voicemail** and press (OK).

NOTE *You can also dial voicemail to listen to your messages. Press and hold down (1 ∞). Enter your voicemail PIN, then listen to the prompts and press the buttons on the keypad to access your messages.*

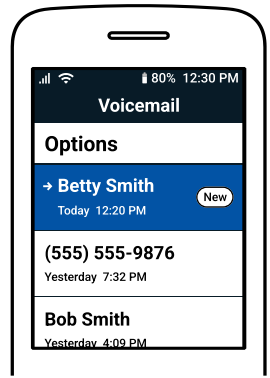
Step 2



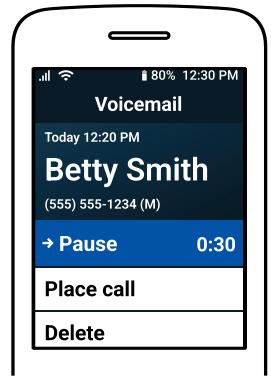
Voicemail (continued)

3. To listen to a voice message, select a voice message from the list and press OK.
4. The message will play through the earpiece. To listen to the message from the speaker, press Spk.
   - To pause the message, select **Pause** and press OK.
   - To delete the voice message, select **Delete** and press OK.

Step 3



Step 4



Contacts

Contacts is where you can save the phone numbers of your most frequently called contacts so that you don't have to manually dial their number each time.

To add a new contact:

1. From the Main Menu, use up and down arrows to select **Contacts** and press OK.
2. Select **Add Contact** and press OK.
3. Select **Phone Number** and use the keypad to enter the 10-digit phone number.
4. Select **Save Contact** and press OK.

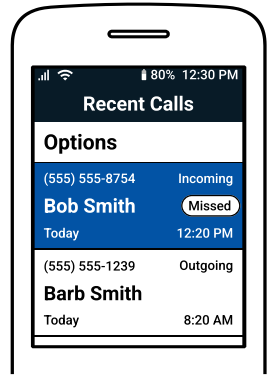
NOTE *After a contact is saved, you can select their name from the Contact List and press OK to call them.*

Recent Calls

From Recent Calls you can view your incoming, outgoing, missed and dismissed call history. Select a call record for more options like calling back, adding number to contacts, viewing caller details, or blocking callers.

These are the types of call history records:

- **Incoming** – Calls you answered.
- **Outgoing** – Calls you placed to others.
- **Missed** – Incoming calls that hung up on before answering.
- **Dismissed** – Incoming calls that ended before you answered.



Recent Calls (continued)

Viewing Missed Calls:

Missed calls will appear at the top of your Recent Calls list and will show a Missed badge.

To clear the Missed badge, select the missed call and press OK. When you return to the Recent Calls list, the call will no longer display as missed.

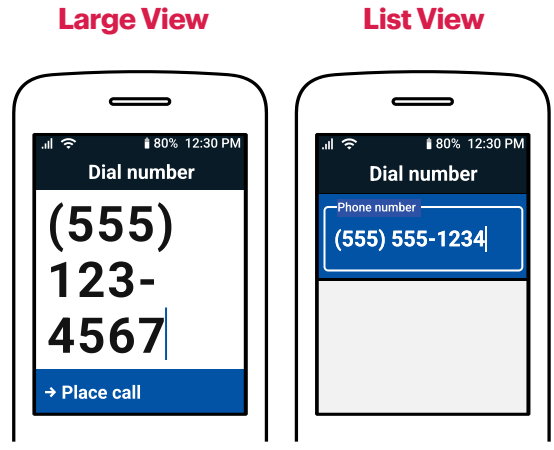
Clearing all Missed Calls at one time:

1. Select **Options** and press OK.
2. Select **Clear call notifications** and press OK. When you return to the Recent Calls list, all unviewed calls will no longer display as missed.

Dial Number

Dialing a Phone Number:

1. Open the phone. The Main Menu displays.
2. Using the keypad dial a 10-digit phone number and press (OK) to call.

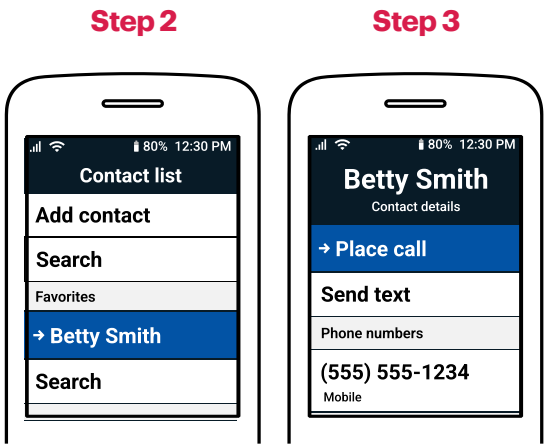


Dial Number (continued)

Calling an Existing Contact:

1. From the Main Menu, press up and down arrows to select **Contacts** and press (OK).
2. Select a contact's name from the list and press (OK).
3. Select **Place Call** and press (OK).

NOTE *You can search for a contact by selecting **Search** at the top of the list and typing in the first few letters of the name. The contact list automatically narrows down to show the matching contacts.*



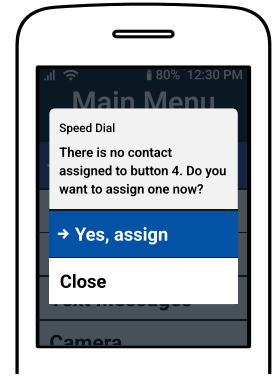
Speed Dial

Assigning Speed Dial Key From the Dial Pad:

1. From the Main Menu, press and hold an unassigned number key you want to assign to a contact.
2. Select **Yes, assign** and press (OK).
3. Select a contact and press (OK).

NOTE *The numbers 1 and 0 are already assigned to Voicemail and Operator.*

Step 2

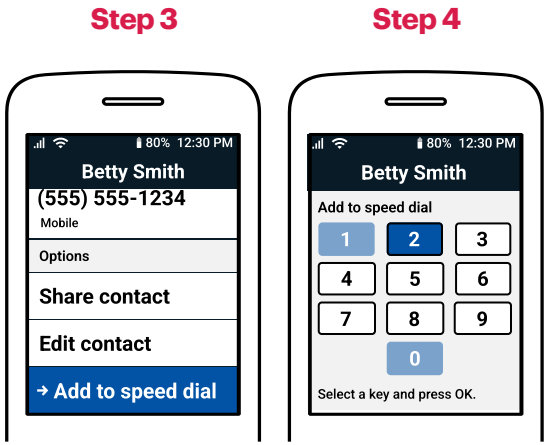


Speed Dial (continued)

Assigning Speed Dial Key from Contacts:

1. From the Main Menu, press up and down arrows to select **Contacts** and press OK.
2. Select a contact's name from the list and press OK.
3. Select **Add to speed dial** and press OK.
4. Select an available speed dial key and press OK.

NOTE *Dimmed out speed dial keys indicate they are already assigned to a contact. The numbers 1 and 0 are assigned to Voicemail and Operator and cannot be changed.*



Speed Dial (continued)

Calling the Speed Dial Number:

Once the speed dial number is stored, simply flip open the phone and hold down the number key to place calls to the contact.

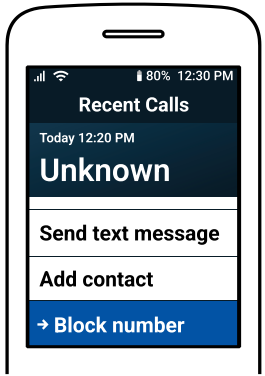
Blocked Numbers

Blocked Numbers are phone numbers that you have blocked from calling you. When you block a number, the phone will not ring, and calls will go directly to voicemail.

Blocking a Caller:

1. From the Main Menu, select **Recent Calls** and press OK.
2. Select a call you want to block and press OK.
3. Select **Block Number** and press OK. The number is blocked.

Step 3

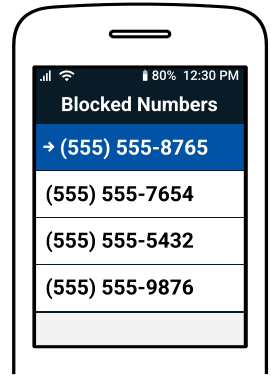


Blocked Numbers (continued)

Unblocking a number:

1. From the Main Menu, select **Phone** and press OK.
2. Select **Blocked Numbers** and press OK.
3. Select the number you want to unblock and press OK.
4. Select **Unblock Number** and press OK. The number is unblocked.

Step 3



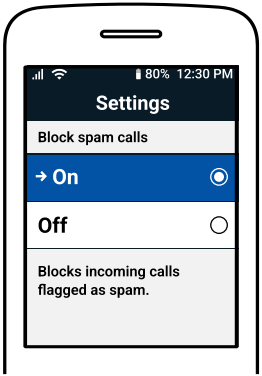
Spam Blocking

Spam calls are unwanted phone calls with the intent to advertise, scam, or collect your personal information. When you turn on spam blocking, callers flagged as spam will be prevented from ringing your phone and won't appear in your Recent Calls list.

Turning On Spam Blocking:

1. From the Main Menu, press up or down arrows to select **Settings** and press (OK).
2. Select **Call Settings** and press (OK).
3. Select **Block spam calls** and press (OK).
4. Select **On** and press (OK). Calls flagged as spam will be blocked.

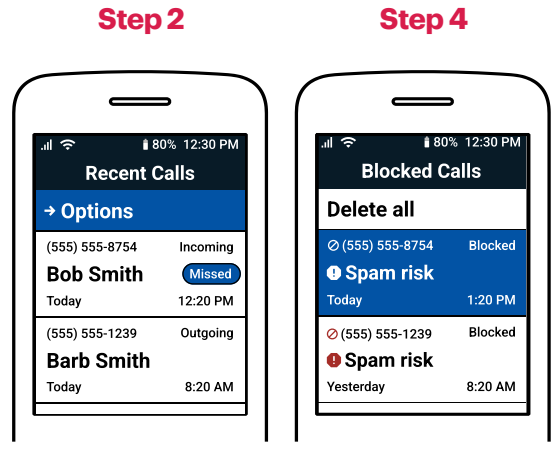
Step 4



Spam Blocking (continued)

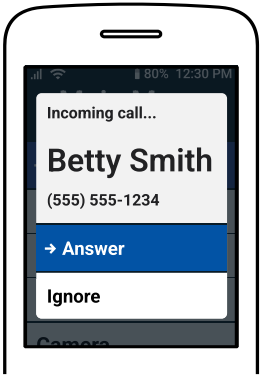
Viewing Blocked Spam Call Records:

1. From the Main Menu, use up and down arrows to select **Recent Calls** and press (OK).
2. Select **Options** and press (OK).
3. Select **View blocked calls** and press (OK).
4. A list of calls that were blocked are displayed. Calls flagged as spam calls are labeled "Spam risk."



Answering or Ignoring a Call

Your phone will ring to notify you when someone is calling. The exterior screen shows information available about the caller. Open the phone to answer or leave the phone closed to dismiss the call. Dismissing a call will send the caller to your voicemail.



To answer or dismiss the call when the phone is already open:

- Select **Answer** to speak with the caller or **Ignore** to reject the call. Press OK.

Speakerphone

While you are in a call, you can listen to the caller through either the earpiece speaker or the speakerphone.

The earpiece allows you to have a private conversation if you are in a public setting, while the speakerphone allows you to free your hands or allow other people surrounding you to participate in the conversation.

To switch between the earpiece speaker and speakerphone while on an active call:

- Press the (Spk) Speaker button.

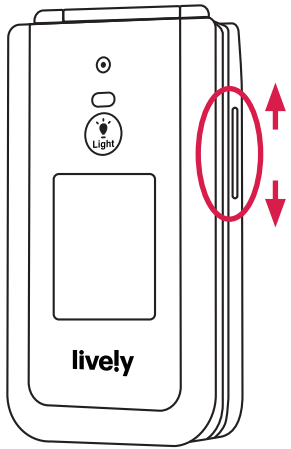


Adjusting the Call Volume

Adjusting the call volume while on an active call:

- Press the upper end of the Volume Button to increase the call volume.
- Press the lower end of the Volume Button to decrease the call volume.

NOTE *As you adjust the call volume, a menu appears to show the current volume level (Maximum, High, Medium or Low).*



Adjusting the Ringer Volume

Adjusting the ringer volume while viewing the Main Menu:

- Press the upper end of the Volume Button to increase the ringer volume.
- Press the lower end of the Volume Button to decrease the ringer volume.

NOTE *As you adjust the ringer volume, a menu appears to show the current volume level (Maximum, High, Medium, Low or Silent).*

NOTE *See "Volumes & Sounds" on page 119 for instructions on locking exterior volume buttons.*

Section 4: Text Messages

Topics

- Text Messages Overview
- Reading and Replying to Text Messages
- Sending New Text Messages
- Checking Emergency Alerts
- Typing with the Keypad
- Using Voice Typing
- Sending Photo Messages
- Deleting a Single Text Conversation
- Deleting Text Message Inbox

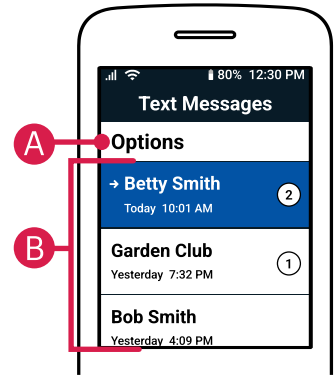
Text Messages Overview

Text Messages are a quick way to send short messages and photos.

Select **Text Messages** from the Main Menu for the following options:

A. Options – Select to view more actions that let you compose a new text message, delete your text history or view emergency alerts.

B. Conversation History – A list of Text Message conversations you can view and can reply to.



Text Messages Overview (continued)

Select a text message from your Conversation History to view a text message conversation.

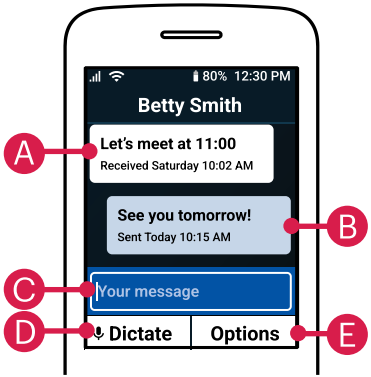
A. **Received Messages** – Messages shown in white bubbles on the left side of the screen are from your contact.

B. **Sent Messages** – Messages displayed in shaded bubbles on the right side of the screen are ones you've sent.

C. **Message Field** – Where you type in a message.

D. **Dictate** – Speak your message using voice typing.

E. **Options** – View more actions like send a photo, place call, or delete conversation.



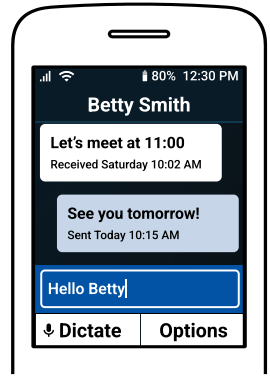
Reading and Replying to Text Messages

1. From the Main Menu, use up and down arrows to select **Text Messages** and press OK.
2. Select a contact or phone number from your text history and press OK. Your conversation with the contact opens.
3. To read the entire conversation, keep pressing the up arrow to scroll up.
4. To type a reply, select the Message Field and compose your message using the keypad.

NOTE *See "Voice Typing" on page 74 for instructions on how to compose a message using your voice.*

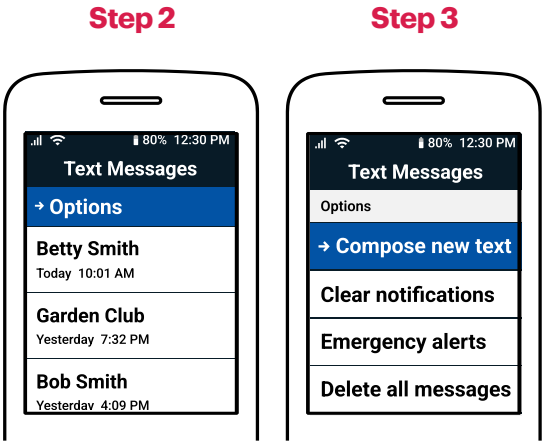
5. Press OK to send the message.

Step 4



Sending New Text Messages

1. From the Main Menu, press up and down arrows to select **Text Messages** and press (OK).
2. Select **Options** and press (OK).
3. Select **Compose New Text** and press (OK).
4. Select **New Number** or **From Contacts** and press (OK).
5. Select a recipient or enter the phone number and press (OK).
6. Use the keypad to type a message.
7. Press (OK) to send the message.



Checking Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You will get a notification when the phone receives an emergency alert.

Checking emergency alert messages:

1. From the Main Menu, select **Text Messages** and press OK.
2. Select **Options** and press OK.
3. Select **Emergency Alerts** and press OK.

Typing with the Keypad

You can use the numeric keypad to enter numbers, letters and symbols to compose your text message.

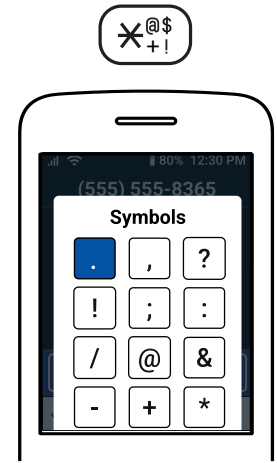
Use these buttons to type a message on the phone's numeric keypad:

- **2–9** – Types numbers and letters.
- **Directional Arrows** , , or – Move over the typed letters.
- Back – Delete a character.
- 0 – Add a space.



Typing Text Messages with the Keypad (continued)

- 1 – Add a period.
- * – Displays a list of punctuation that you can select.
- # – Press repeatedly to cycle through the text entry modes (Abc, abc, ABC and 123).



Typing Text Messages with the Keypad (continued)

While typing a message, press # to choose one of these text entry modes:

- **Abc (Initial Capitalized)** – Press a button repeatedly to cycle through the letters. The first letter is capitalized.
- **abc (All Lowercase)** – Press a button repeatedly to cycle through the letters. All letters are lowercase.
- **ABC (All Capitalized)** – Press a button repeatedly to cycle through the letters. All letters are uppercase.
- **123 (Numeric)** – Types numeric characters only.

Typing Text Messages with the Keypad (continued)

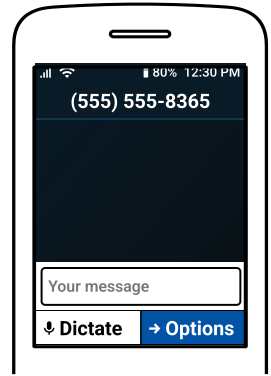
Predictive Text

When Predictive Text is turned on, the phone predicts what word you are typing.

Turning on and using Predictive Text:

1. From the Text Conversation Screen, use the arrow keys to select **Options** and press OK.
2. Select **Predictive Text** and press OK.
3. Select **On** and press OK.

Step 1

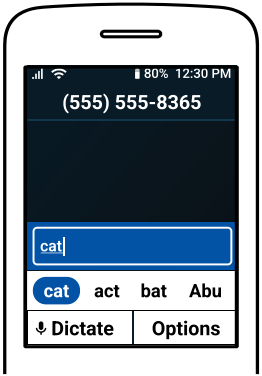


Typing Text Messages with the Keypad (continued)

Turning on and using Predictive Text: (continued)

4. Select **On** and press OK.
5. Press the button with the letter you need only once. (For instance, press the buttons 2, 2, 8 to bring up the word “cat.”)
6. Select the word you want, then press OK.

Step 6



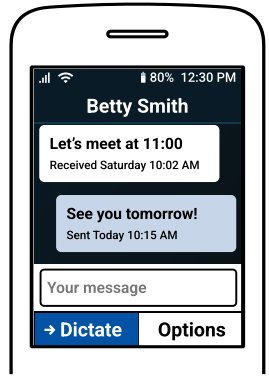
Voice Typing

Voice typing lets you dictate words aloud and have them automatically converted into written text. You can use this to compose text messages instead of typing.

Using Voice Typing:

1. In a text message conversation, use the arrows to select **Dictate** and press (OK).
2. Speak your message when "Listening" appears on the screen. The words are shown in the message box.

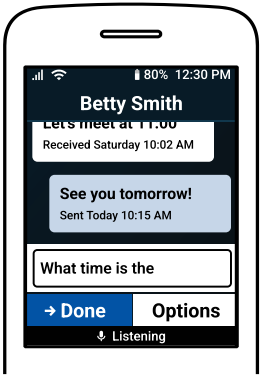
Step 1



Voice Typing (continued)

3. When finished speaking, select **Stop** and press OK.
4. If needed, edit your message using the keypad. Press OK to send the message.

Step 4



Sending Photo Messages

Text the photos you take with your JItterbug Flip3 to other people.

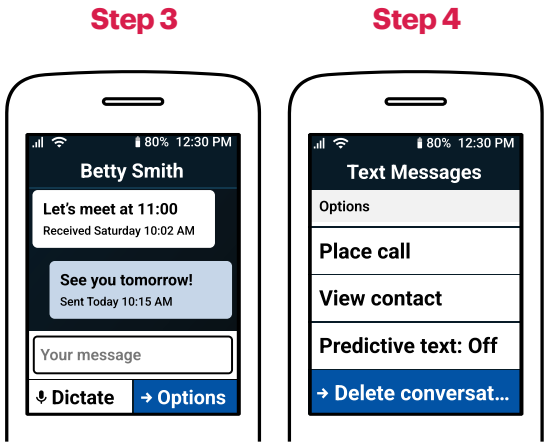
1. From the Main Menu, press the up and down arrows to select **Gallery** and press OK.
2. Press the arrows to select a photo and press OK.
3. Select **Share** and press OK.
4. Choose from either **From contacts** or **New number** and press OK.
5. Select the recipient or enter a phone number and press OK. The photo is sent.

Step 3



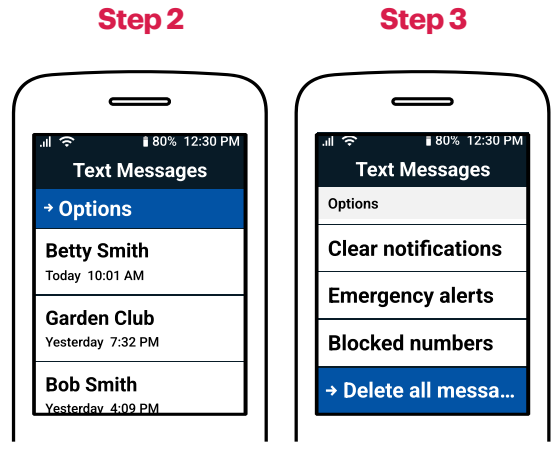
Deleting a Single Text Message Conversation

1. From the main menu, press up and down arrows to select **Text Messages** and press OK.
2. Select a text conversation and press OK.
3. Select **Options** and press OK.
4. Select **Delete conversation** and press OK.
5. Select **Yes, delete** and press OK.



Deleting Text Message Inbox

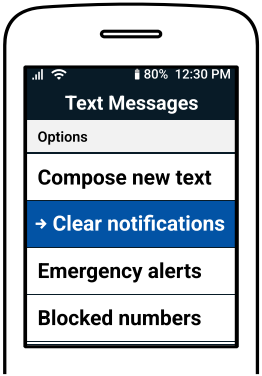
1. From the main menu, press the up and down arrows to select **Text Messages** and press OK.
2. Press the up arrow to select **Options** and press OK.
3. Select **Delete all messages** and press OK.
4. Select **Yes, delete** and press OK.



Text Message Notifications

When you get new messages, your phone will display a notification on the exterior display and a badge next to Text Messages on the Main Menu.

Step 3



Clearing Text Message Notifications:

1. From the main menu, press up and down arrows to select **Text Messages** and press OK.
2. Press the up arrow to select **Options** and press OK.
3. Select **Clear Notifications** and press OK. All text notifications will clear.

NOTE *To customize or prevent notifications from appearing, see "Notifications" on page 128.*

Saving Pictures & Videos from Text Messages

1. From the Text Message conversation, press the up arrow to highlight the message with the picture or video you want to save and press (OK).
2. Select **Save picture** or **Save video** and press (OK). You will get a confirmation that your photo/video has been saved to your Gallery.

Section 5: Photos & Videos

Topics

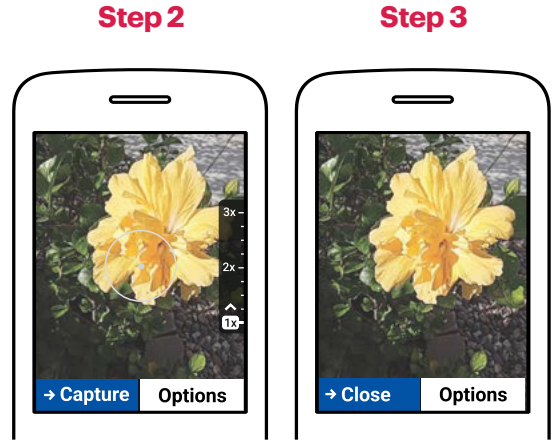
- Photos & Videos Overview
- Taking a Photo
- Recording a Video
- Viewing Your Photos and Videos
- Deleting Your Photos and Videos
- Sharing Your Photos
- Saving Photos & Videos from Text Messages

Taking a Photo

The Camera allows you to take pictures and videos of precious moments and share with friends and family.

1. From the Main Menu, press the up and down arrows to select **Camera** and press OK.
2. Aim the camera and press OK to take a picture.
3. The photo is automatically saved to your photo gallery. To take another photo, select **Close** and press OK.

NOTE *To zoom in and out, press the up and down arrows.*



Taking a Photo (continued)

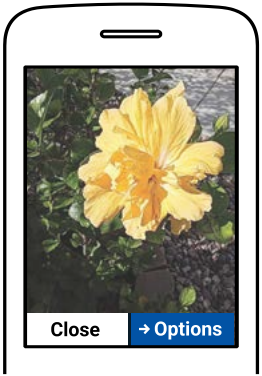
Deleting this photo:

1. Select **Options** and press OK.
2. Select **Delete photo** and press OK.
3. Select **Yes, delete** and press OK. The photo will be removed from your phone.

You can also delete photos in the Gallery. See page 87.

NOTE

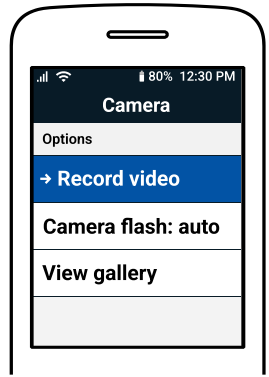
Step 1



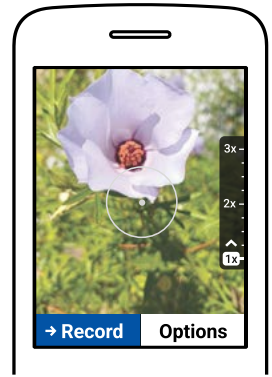
Recording a Video

1. From the Main Menu, use up and down arrows to select **Photos & Videos** and press (OK).
2. Select **Options** and press (OK).
3. Select **Record video** and press (OK).
4. Aim the phone toward the subject and press (OK) to to start recording.

Step 3



Step 4



Recording a Video (continued)

5. To stop recording, select **Stop** and press OK.
6. Your video is automatically saved in your photo gallery. Select **Done** and press OK.

Step 5

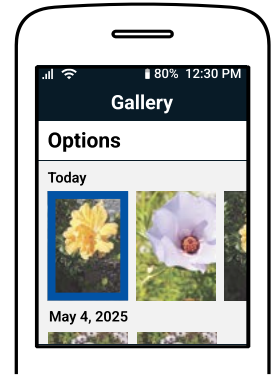


Viewing Your Photos and Videos

After you have captured a photo or video, you can view it by accessing the Gallery.

1. From the Main Menu, select **Gallery** and press OK.
2. Use the arrows to navigate through the photos.
3. Select a photo or video and press OK to view it.

Step 2

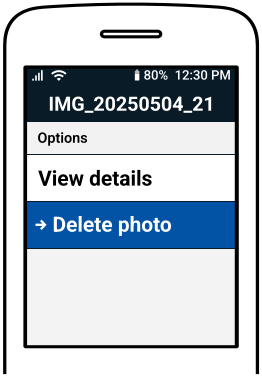


Deleting Your Photos and Videos

While viewing your Photo/Video Gallery, you can delete any photos that you no longer need.

1. From the Main Menu, select **Gallery** and press OK.
2. Use the arrows to navigate through the photos.
3. Select a photo or video and press OK to view it.
4. Select Options and press OK.
5. Select **Delete photo** or **Delete video** and press OK.
6. Select **Yes, delete** and press OK. The photo or video is removed from your phone.

Step 5



Sharing Your Photos

See "Sending Photo Messages" on page 76.

Section 6: Lively Voice

Topics

- Lively Voice Overview
- Making a Call with Lively Voice
- Sending a Text with Lively Voice
- Adjusting Lively Voice Settings
- Disabling Lively Voice

Lively Voice Overview

Lively Voice allows you to use your voice to make calls and write and send text messages to contacts saved to your Jitterbug Flip3.

Simply press the Mic button on the keypad and speak a command.

You can make commands like:

- “Call Bob Smith”
- “Dial Dr. Miller”
- “Text Betty Smith”
- “Message Sheila ‘Hi, how are you?’”

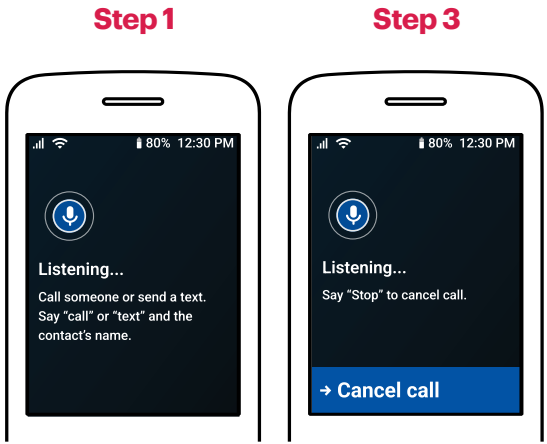
NOTE *Contacts must be entered into your phone to call or text with Lively Voice.*

Making Calls with Lively Voice

1. From the Main Menu, press the Mic button
2. When you hear a chime and see the Listening screen, say “Call” followed by the contact’s name. (For example, “Call Betty Smith.”)

NOTE *Instead of "Call," you can also use words like "Dial" and "Phone."*

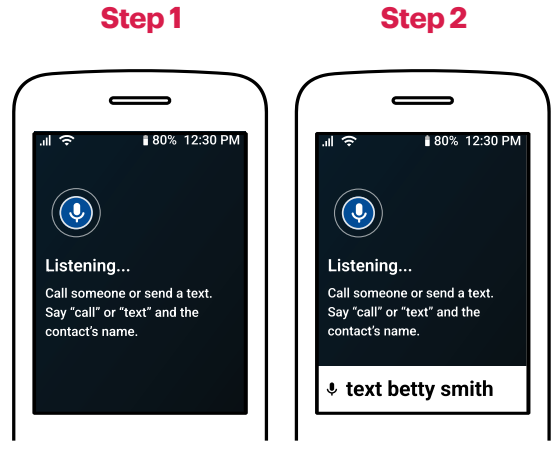
3. The screen will show “Calling Betty Smith” and the call will begin shortly. To cancel the call, say the word “Stop” or press OK.



Sending a Text Message with Lively Voice

1. From the Main Menu, press the Mic button.
2. When you hear a chime and see the Listening screen, say “Text” followed by the contact’s name. (For example, “Text Betty Smith.”)

NOTE *Instead of "Text," you can also use words like "Message" and "Send."*

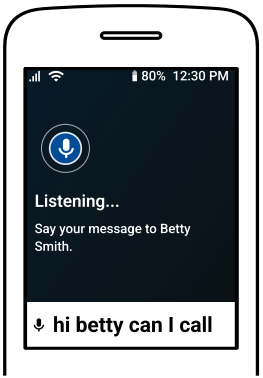


Sending a Text Message with Lively Voice (continued)

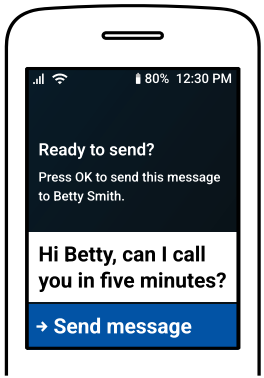
3. When prompted, say your message. Stop speaking when you are finished.
4. Lively Voice will confirm the message and ask if you want to send it. If it looks good, press OK to send.

NOTE *Alternatively, you can include your message directly in the voice command. For example, say: "Text Betty Smith 'Hi Betty, can I call you in five minutes?'"*

Step 3



Step 4



Adjusting Lively Voice Settings

You can turn on the following options in Lively Voice Settings:

- **Listen on Open** – Lively Voice automatically starts listening for a command as soon as you open the phone.
- **Confirmation** – Lively Voice confirms your voice commands before taking action.
- **Bilingual Mode** – Use voice commands in English and Spanish. Note that accuracy may be limited.

See "Lively Voice Settings" on page 160.

Disabling Lively Voice

If you want to stop using Lively Voice on your Jitterbug Flip3, follow these steps to turn off Lively Voice.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Lively Voice** and press OK.
4. Select **Turn off Lively Voice** and press OK.
5. Select **Yes, turn off** and press OK.

NOTE *When Lively Voice is disabled, you will not be able to use Voice Typing feature in Text Message.*

Section 7: Tools

Topics

- Flashlight
- Reminders
- Alarm Clock
- Timer
- Stopwatch
- Calculator
- Mobile Support

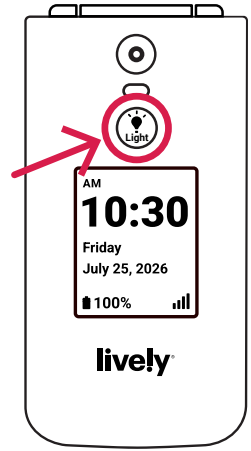
Flashlight

The built-in flashlight helps you see in low light.

1. Press the **Light** button on the exterior of the phone. The flashlight turns on.
2. To turn off the flashlight, press the **Light** button again.

NOTE *The flashlight automatically turns off after 15 minutes to save battery.*

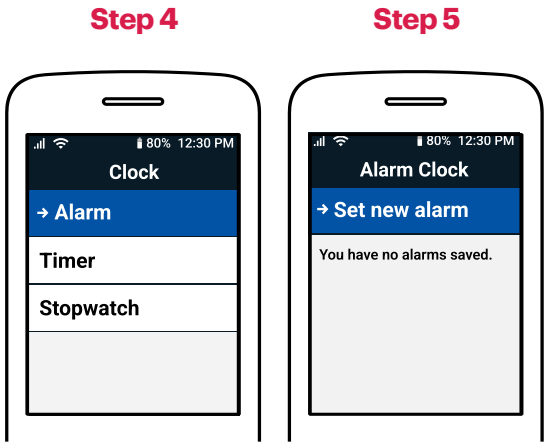
NOTE *To adjust the flashlight brightness, see "Flashlight Button" on page 117.*



Alarm Clock

Setting the Alarm Clock:

1. From the Main Menu, press up and down arrows to select **More Apps** and press OK.
2. Select **Tools** and press OK.
3. Select **Clock** and press OK.
4. Select **Alarm** and press OK.
5. Select **Set New Alarm** and press OK.

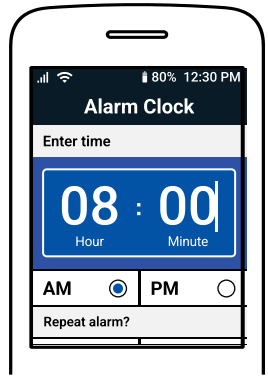


Alarm Clock (continued)

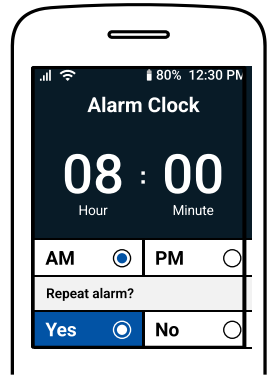
Setting the Alarm Clock: (continued)

6. Enter the time you want the alarm to go off, using 3–4 digits. For example, enter “700” for 7:00 or “1100” for 11:00.
7. Select **AM** or **PM** and press (OK).
8. If you want the alarm to repeat, select **Yes** under *Repeat Alarm?* and press (OK). Select when you want the alarm to repeat and press (OK).

Step 6



Step 8

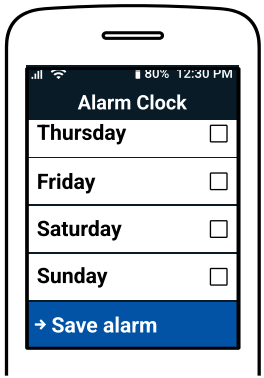


Alarm Clock (continued):

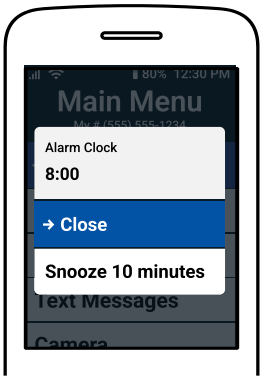
Setting the Alarm Clock: (continued)

9. To turn on the alarm, select **Yes** under *Make alarm active?* and press OK.
10. Select **Save Alarm** and press OK.
11. When the alarm rings, press OK to turn the alarm off.

Step 10



Step 11

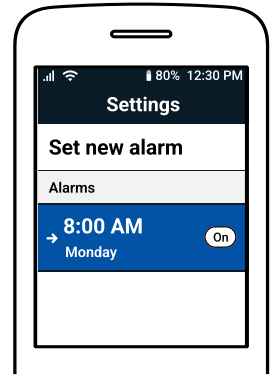


Alarm Clock (continued)

Deleting an Alarm:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Tools** and press OK.
3. Select **Clock** and press OK.
4. Select **Alarm** and press OK.
5. Select the alarm you want to delete and press OK.
6. Select **Delete Alarm** and press OK.
7. Select **Yes, delete** and press OK.

Step 5

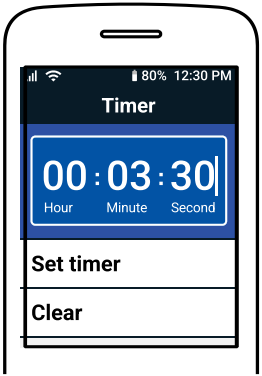


Timer

Setting the Timer:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Tools** and press OK.
3. Select **Clock** and press OK.
4. Select **Timer** and press OK.
5. Enter the time you want to count down, using 2 digits in the hour, minute and second fields. For example, enter “01” for 1.

Step 5

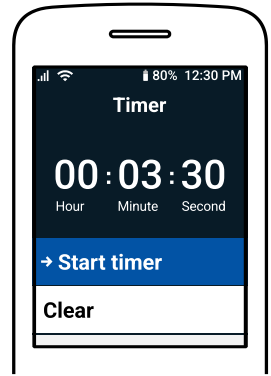


Timer (continued)

Setting the Timer: (continued)

6. Select **Start Timer** and press OK.
7. When the time is up, the alarm rings. Press OK to turn the alarm off.

Step 6

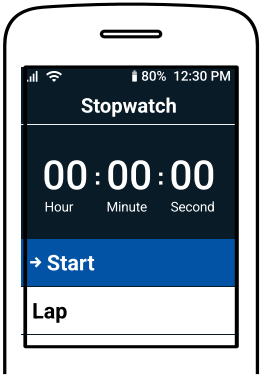


Stopwatch

Using the Stopwatch:

1. From the Main Menu, press up and down arrows to select **More Apps** and press OK.
2. Select **Tools** and press OK.
3. Select **Clock** and press OK.
4. Select **Stopwatch** and press OK.
5. Select **Start** and press OK. The stopwatch starts.

Step 5



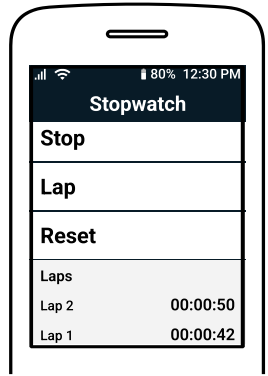
Stopwatch (continued)

Using the Stopwatch: (continued)

6. To pause, select **Stop** and press OK. Select **Resume** and press OK to start the stopwatch again.

- To track laps, select **Lap** and press OK. The lap times are shown at the bottom of the screen.
- To reset the time, select **Reset** and press OK.

Step 6

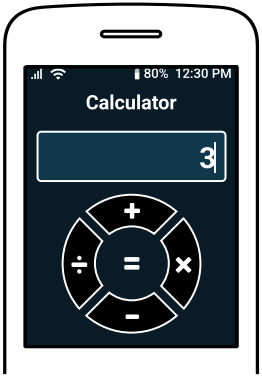


Calculator

The calculator helps you add, multiply, subtract and divide.

1. From the Main Menu, press up and down arrows to select **More Apps** and press OK.
2. Select **Tools** and press OK.
3. Select **Calculator** and press OK.
4. Type the first number.

Step 4

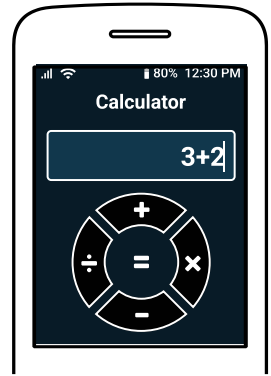


Calculator (continued)

5. Use the arrows to type an addition, subtraction, division or multiplication sign.
6. Type the second number.
7. Press OK to calculate the total.

NOTE *Press * to enter a decimal. Press Back to delete a character.*

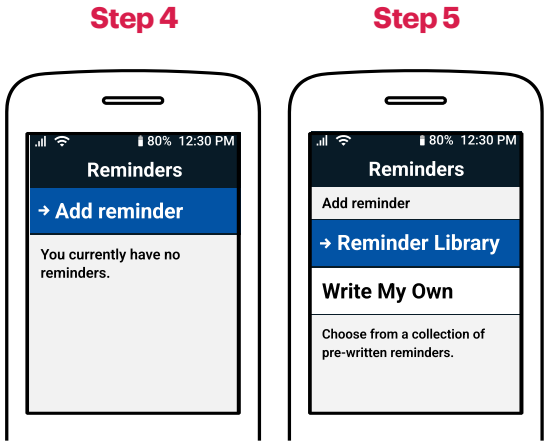
Step 6



Reminders

Creating a Reminder:

1. From the Main Menu, press up and down arrows to select **More Apps** and press OK.
2. Select **Tools** and press OK.
3. Select **Reminders** and press OK.
4. Select **Add Reminder** and press OK.
5. You have the option to use a suggested Reminder title from the **Reminder Library** or **Write My Own**. Select an option and press OK.

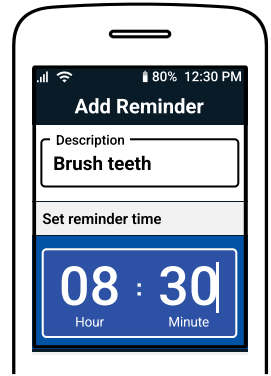


Reminders (continued)

Creating a Reminder: (continued)

6. If you selected **Reminder Library**, select a preset reminder. If you selected **Write My Own**, enter a description or details using the keypad.
7. Use the down arrow key to highlight the Reminder Time. Enter the time you want for the Reminder, using 2 digits in the hour, minute and second fields. For example, enter “01” for 1.
8. Use the down arrow key to select either **AM** or **PM** and press (OK).
9. Use the down arrow key to select Day(s) of the week and press (OK).

Step 7



Reminders (continued)

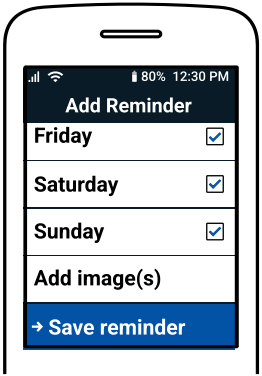
Creating a Reminder:(continued)

10. If you would like to add images to your Reminder, use the down arrow key to select **Add Images** (maximum of two) and press OK.

- The camera will open. Press OK to Capture Image.
- Select **Done** and press OK to save image.
- Select **Delete** and press OK if you would like to take another image.

11. Select **Save Reminder** and press OK to save.

Step 11

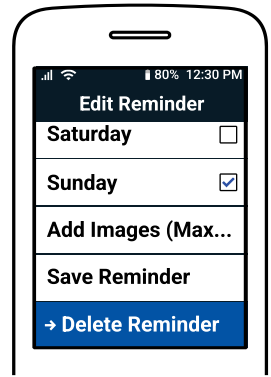


Reminders (continued)

Deleting a Reminder:

1. From the Main Menu, press up and down arrows to select **More Apps** and press OK.
2. Select **Tools** and press OK.
3. Select **Reminders** and press OK.
4. Select a reminder from the list and press OK. Press the down arrow to scroll to the bottom of the screen and select **Delete Reminder** and press OK.
5. Select **Delete Reminder** again and press OK. The reminder is removed.

Step 5



Mobile Support

Mobile Support lets the Lively team help you remotely with problems on the phone.

- If you have questions, call us toll-free at:
  1-800-733-6632

Section 8: Changing Settings

Topics

- Help Button (Urgent Response Service)
- Flashlight Button
- Volumes & Sounds
- Notifications
- Emergency Alerts
- Spam Call Blocking
- Flip Open to Answer Calls
- Contacts Sort
- Typing Mode
- Wi-Fi
- Wi-Fi Calling
- Airplane Mode
- Bluetooth
- Text Size
- Color Theme
- Language
- Screen Brightness
- Screen Timeout
- Keypad Feedback
- Hearing Aid Compatibility (HAC)
- Read Out (Screen Reader)
- Real-Time Text (RTT)
- Customizing the Main Menu
- Lively Voice

Help Button (Urgent Response Service)

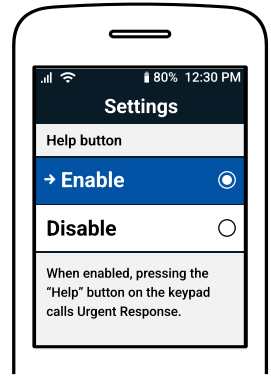
When subscribed, pressing the ★Help Help button on your Jitterbug Flip3 keypad calls Urgent Response.

Disabling or enabling the Help button:

1. From the Main Menu, select **More Apps**, then press OK.
2. Select **Settings**, then press OK.
3. Select **Personalization**, then press OK.
4. Select **Urgent Response**, then press OK.
5. Select **Enable** or **Disable** and press OK.

NOTE *You can call Urgent Response from the Contacts app or dial 5* when the Help button is disabled.*

Step 5

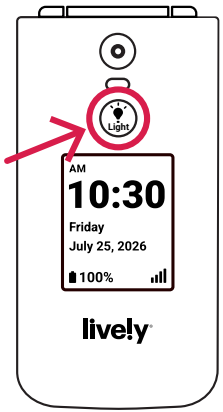


Flashlight Button

Pressing the Light Button on the exterior of your phone will turn on and off the flashlight.

Disabling or enabling the Flashlight button:

1. From the Main Menu, select **More Apps**, then press OK.
2. Select **Settings** and press OK.
3. Select **Personalization**, then press OK
4. Select **Flashlight Button** and press OK.
5. Select **Enable** or **Disable** and press OK.

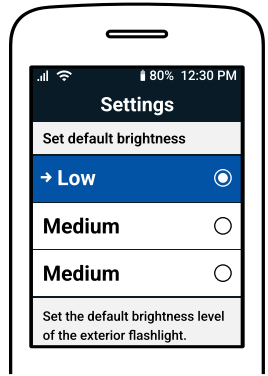


Flashlight Button (continued)

Setting the default Flashlight brightness:

1. From the Main Menu, select **More Apps**, then press OK.
2. Select **Settings** and press OK.
3. Select **Personalization**, then press OK
4. Select **Flashlight Button** and press OK.
5. Select **Set default brightness** and press OK.
6. Select **Low**, **Medium**, or **High** and press OK.

Step 6



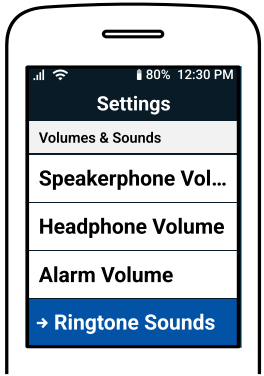
Volumes & Sounds

Adjust the volume and sounds that the phone makes.

Changing the Ring Tone:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Volumes & Sounds** and press OK.
4. Select **Ringtone Sounds** and press OK.
5. Select a ring tone from the list and press OK.

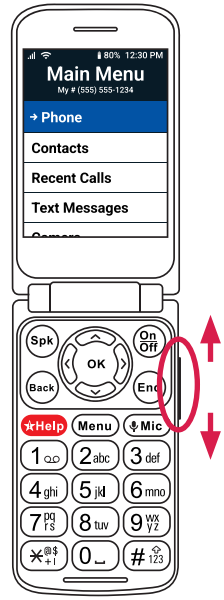
Step 4



Volumes & Sounds (continued)

Adjusting the Ring Tone Volume Level:

1. Open the phone. The Main Menu is shown.
2. Press the volume buttons on the side of the phone. The Ring Tone Volume screen shows the current volume level.



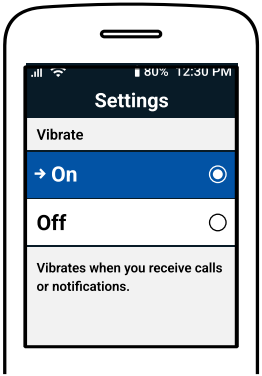
Volumes & Sounds (continued)

Turning Vibrate On or Off:

When Vibrate is turned on, the phone vibrates when you receive a call.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Volumes & Sounds** and press OK.
4. Select **Vibrate** and press OK.
5. Select **On** or **Off** and press OK.

Step 5



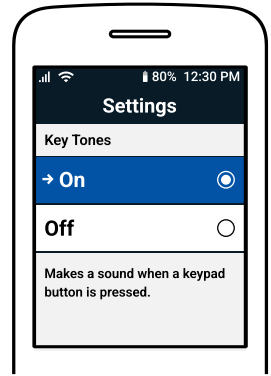
Volumes & Sounds (continued)

Turning Keypad Sounds On or Off:

When keypad sounds are turned on, the phone makes a sound when you press a button.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Volumes & Sounds** and press OK.
4. Select **Key Tone** and press OK.
5. Select **On** or **Off** and press OK.

Step 5

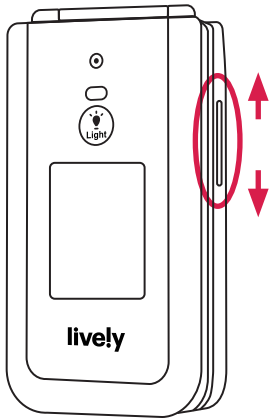


Volumes & Sounds (continued)

Adjusting the Call Volume Level:

You can raise or lower the speakerphone, earpiece or headphone volume level while on a call. To adjust the volume:

1. While on a call, press the volume buttons on the side of the phone. The interior screen shows the current volume level.
2. Press the up arrow to increase the volume. Press the down arrow to decrease the volume.

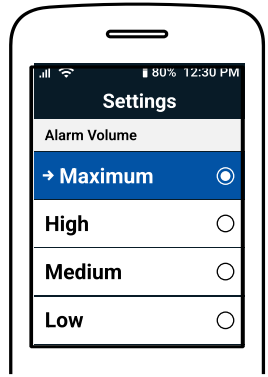


Volumes & Sounds (continued)

Adjusting the Alarm Volume Level:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Volumes & Sounds** and press OK.
4. Select **Alarm** and press OK.
5. Select a volume level (**Low, Medium, High** or **Maximum**) and press OK.

Step 5



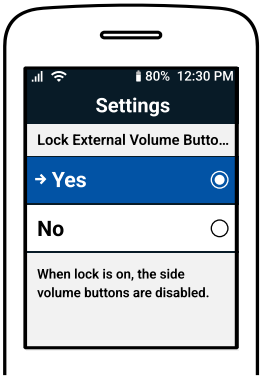
Volumes & Sounds (continued)

Locking the Exterior Volume Buttons:

You can disable (or lock) the volume buttons on the side of the phone if you keep accidentally pressing them.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Volumes & Sounds** and press OK
4. Select **Lock Buttons** and press OK.
5. Select **Yes** to lock the volume buttons or **No** to unlock them and press OK.

Step 5



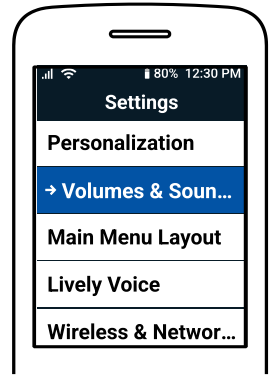
Volumes & Sounds (continued)

Adjusting Volume Levels when Volume Buttons are Locked:

If the exterior volume buttons are turned off, you can adjust the volume in the Settings menu:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Volumes & Sounds** and press OK.

Step 3

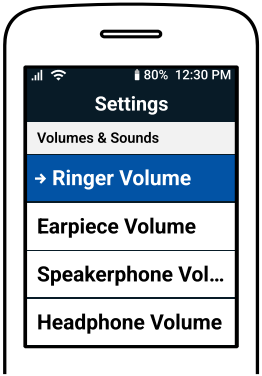


Volumes & Sounds (continued)

Adjusting Volume Levels when Volume Buttons are Locked: (continued)

4. Select what you want to change the volume of and press OK. You can change the volume of:
   - **Ringer**
   - **Earpiece**
   - **Speakerphone**
   - **Headphone**
   - **Alarm**
5. Select a volume level and press OK.

Step 4



Notifications

Notifications alert you to reminders, communication from other people, or other timely information. A notification plays a chime, displays an alert on your exterior screen, and displays a badge on your main menu. You can to turn on/off notifications and customize how the notification appears.

These are the ways the notifications can appear:

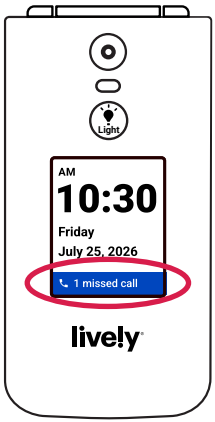
- **Exterior Screen Alert** – An alert appears at the bottom of the exterior display.
- **Main Menu Badges** – A badge appears next to the app on your Main Menu.
- **Exterior Light** – The exterior light illuminates when you have an alert.

Notifications (continued)

Turning On or Off Exterior Screen Notifications

1. From the Main Menu select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Notifications** and press OK.
4. Select **Exterior Screen** and press OK.
5. Select **On** or **Off** and press OK.

Exterior Screen Notification

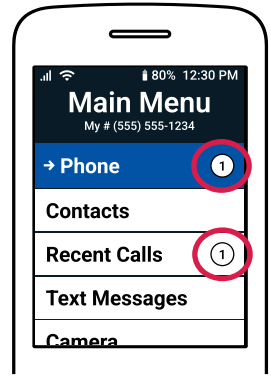


Notifications (continued)

Customizing Main Menu Badge Notifications:

1. From the Main Menu select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Notifications** and press OK.
4. Select **Main Menu Badges** and press OK.
5. Select **Missed Calls**, **Voicemail**, or **Text Messages** and press OK.
6. Select **On** or **Off** and press OK.

Badge Notification



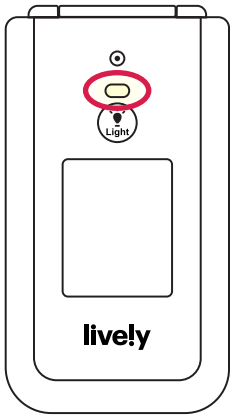
Notifications (continued)

Turning on or off the Exterior Light Notification:

1. From the Main Menu select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Notifications** and press OK.
4. Select **Exterior Light** and press OK.
5. Select the applications that you want to turn on or off the exterior light notification for and press OK.
6. Select **On** or **Off** and press OK.

NOTE *Turning on this feature will increase battery consumption.*

Exterior Light Notification



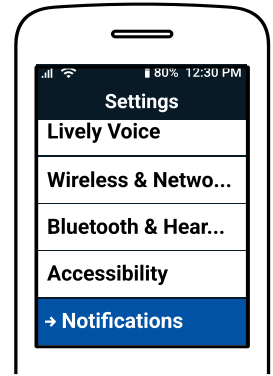
Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You can choose the kinds of alerts you receive on the phone.

Selecting the Types of Emergency Notifications:

1. From the Main Menu select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Notifications** and press OK.

Step 3



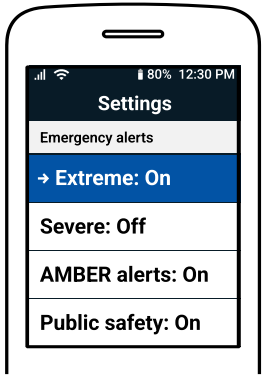
Emergency Alerts (continued):

4. Select **Emergency Alerts** and press OK. A menu of emergency alert types is shown including:

- **Extreme**
- **Severe**
- **AMBER Alerts**
- **RMT (Required Monthly Test) Alerts**
- **Public Safety**
- **State/Local Test**

5. Select an emergency alert and press OK.
6. Select **On** or **Off** and press OK.

Step 4



Emergency Alerts (continued)

Changing How Emergency Alerts are Received:

1. From the Main Menu select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Notifications** and press OK.
4. Select **Emergency Alerts** and press OK.
5. Toward the bottom of the screen, select **Vibrate Alert** or **Audio Alert** and press OK.
6. Select **On** or **Off** and press OK.

Blocking Spam Calls

See "Spam Blocking" on page 57.

Answer Calls by Opening Phone

Your phone is set to automatically answer incoming calls when you open the phone.

Turning On or Off this feature:

1. From the Main Menu select **More Apps** and press (OK).
2. Select **Settings** and press (OK).
3. Select **Call Settings** and press (OK).
4. Select **Answer on Flip Open** and press (OK).
5. Select **On** or **Off** and press (OK).

NOTE *When turned off, you can answer calls by flipping open the phone and pressing* (OK).

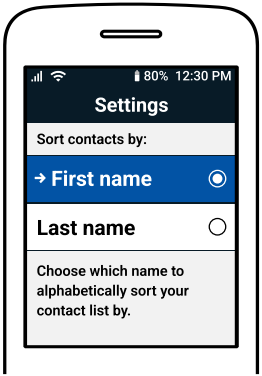
Contacts Sort

Your Contacts List can be sorted alphabetically by first or last name.

Changing Contacts Sort:

1. From the Main Menu select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Personalization** and press OK.
4. Select **Contact Sort** and press OK.
5. Select by **First name** or by **Last name** and press OK.

Step 5



Typing Mode

You can choose a default typing mode for when you enter text on the phone.

NOTE *See "Typing Mode" in page 69 for descriptions of the typing modes.*

1. From the Main Menu select **More Apps** and press (OK).
2. Select **Settings** and press (OK).
3. Select **Personalization** and press (OK).
4. Select **Typing Mode** and press (OK).
5. Choose the Typing Mode you want as the default and press (OK).

NOTE *While typing text, you can temporarily change the text entry mode by pressing* (# ⇧ 123).

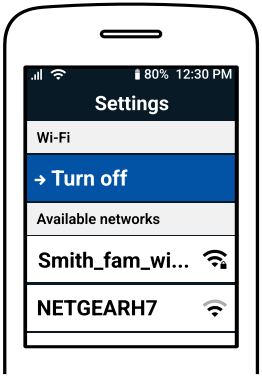
Wi-Fi

See "Connecting to Wi-Fi" on page 38 to learn how to connect to Wi-Fi.

Turning Wi-Fi On or Off:

1. From the Main Menu select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Wireless & Networks** and press OK.
4. Select **Wi-Fi** and press OK.
5. Select **Turn On** or **Turn Off** and press OK.

Step 5



Wi-Fi Calling

See "Setting Up Wi-Fi Calling" on page 40.

Turning Off Wi-Fi Calling:

1. From the Main Menu select **More Apps** and press (OK).
2. Select **Settings** and press (OK).
3. Select **Wireless & Networks** and press (OK).
4. Select **Wi-Fi Calling** and press (OK).
5. Select **Turn On** or **Turn Off** and press (OK).

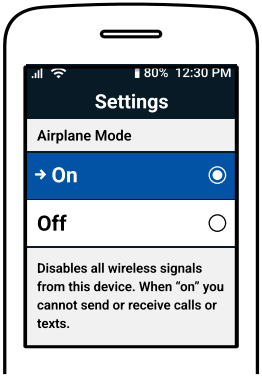
Airplane Mode

When traveling on an airplane, you may be required to put your phone in Airplane Mode. In Airplane Mode, you cannot make or receive calls (including Urgent Response) or texts.

Turning Airplane Mode On or Off:

1. From the Main Menu select **More Apps** and press (OK).
2. Select **Settings** and press (OK).
3. Select **Wireless & Networks** and press (OK).
4. Select **Airplane Mode** and press (OK).
5. Select **On** or **Off** and press (OK).

Step 5



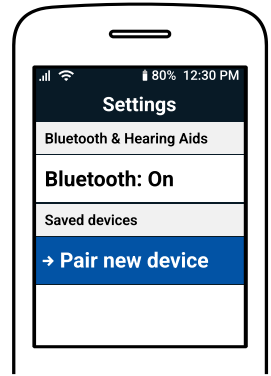
Bluetooth

Bluetooth allows you to connect wirelessly to devices such as car stereos, portable speakers and wireless headphones.

Connecting to a Bluetooth Device:

1. Turn on the Bluetooth device you want to connect to and put it in Bluetooth pairing mode. See the instructions that came with the device for more information.
2. From the Main Menu, select **More Apps** and press (OK).
3. Select **Settings** and press (OK).
4. Select **Bluetooth & Hearing Aids** and press (OK).
5. Select **Pair new device** and press (OK). The phone searches for nearby devices and lists them.

Step 5



Connecting with Bluetooth (continued)

6. Select the Bluetooth device you want to connect to and press OK. The phone pairs to the Bluetooth device.

Turning Off Bluetooth:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Bluetooth & Hearing Aids** and press OK.
4. Select **Bluetooth: On** and press OK to turn it off.

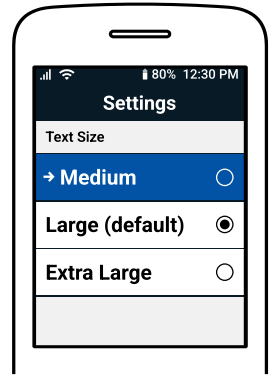
Text Size

You can increase or decrease the Text Size of the interior screen interface to make it easier to read.

Increasing or Decreasing the Text Size:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Personalization** and press OK.
4. Select **Text Size** and press OK.
5. Select **Medium**, **Large (default)** or **Extra Large** and press OK.

Step 5



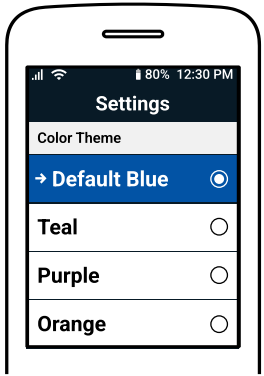
Color Theme

You can customize the highlight color used on the menus.

Changing the Color Theme:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Personalization** and press OK.
4. Select **Color Theme** and press OK.
5. Select a color and press OK.

Step 5



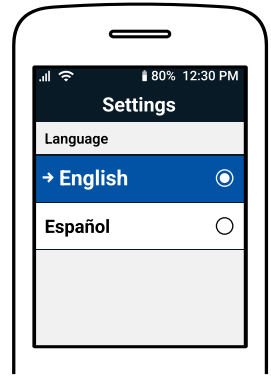
Language

You can switch between English and Spanish language.

Changing the Language:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Personalization** and press OK.
4. Select **Language** and press OK.
5. Select **English** or **Español** (Spanish) and press OK.

Step 5



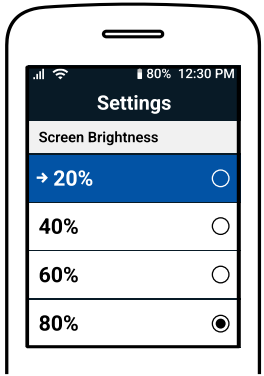
Screen Brightness

You can decrease or increase the brightness of the interior screen.

Adjusting the Screen Brightness:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Personalization** and press OK.
4. Select **Screen Brightness** and press OK.
5. Select **20%, 40%, 60%, 80%,** or **100%** and press OK.

Step 5



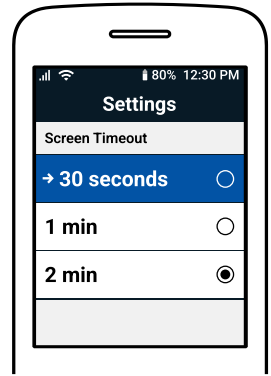
Screen Timeout

The interior screen will turn off after two minutes of inactivity. You can reduce the time to save on battery power.

Changing the Screen Timeout:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Personalization** and press OK.
4. Select **Screen Timeout** and press OK.
5. Select **30 seconds, 1 min**, or **2 min** and press OK.

Step 5



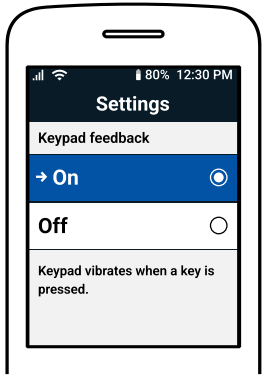
Keypad Feedback

You have the option to enable or disable haptic feedback when pressing keys on the keypad.

Turning On or Off Keypad Feedback:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Personalization** and press OK.
4. Select **Keypad Feedback** and press OK.
5. Select **On** or **Off** and press OK.

Step 5



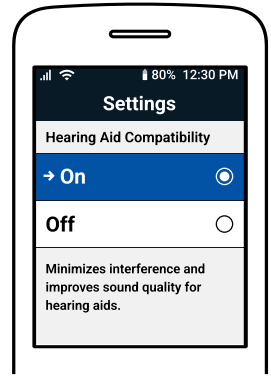
Hearing Aid Compatibility

Turning on Hearing Aid Compatibility (HAC) makes the phone compatible with hearing aids during phone calls.

Turning Hearing Aid Compatibility On or Off:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Accessibility** and press OK.
4. Select **Hearing Aid Compatibility (HAC)** and press OK.
5. Select **On** or **Off** and press OK.

Step 5



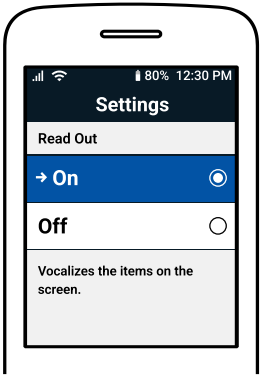
Read Out

Read Out reads aloud the information on the screen.

Turning Read Out On or Off:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Accessibility** and press OK.
4. Select **Read Out** and press OK.
5. Select **On** or **Off** and press OK.

Step 5



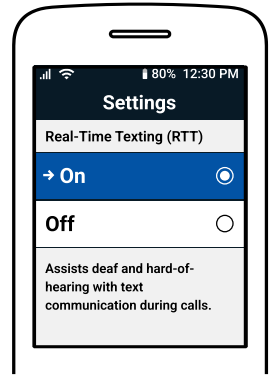
Real-Time Text (RTT)

Real Time Text lets you use text to communicate during a phone call.

Turning RTT On or Off:

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Accessibility** and press OK.
4. Select **Real-Time Text (RTT)** and press OK.
5. Select **On** or **Off** and press OK.

Step 5



Customizing Main Menu

You can change the menu layout and remove, add, and reorder the apps on your Main Menu.

Changing Main Menu Layout:

In List View, Main Menu items are displayed in a list. In Large View, Main Menu items are displayed one at a time with larger text.

NOTE *See "Choose Main Menu Layout" on page 13 to view these layouts.*

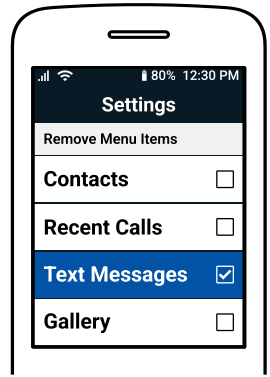
1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Main Menu Layout** and press OK.
4. Select **Change Layout View** and press OK.
5. Select **List View** or **Large View** and press OK.

Removing Apps From the Main Menu

Choose items you want to hide from your Main Menu list.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Main Menu Layout** and press OK.
4. Select **Remove Menu Items** items and press OK.
5. Select app(s) to hide and press OK. A checkbox appears next to the apps selected.

Step 5



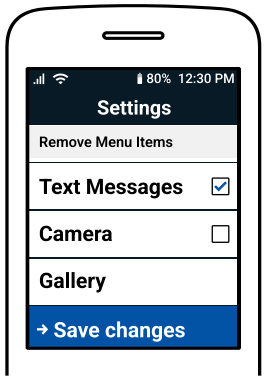
Removing Apps From the Main Menu (continued)

6. Press the down arrow to scroll to the bottom and select **Save changes** and press (OK).

NOTE *The removed apps will appear on the More Apps screen.*

NOTE *To add the apps back to your Main Menu, see "Adding Apps to the Main Menu" on page 156.*

Step 6

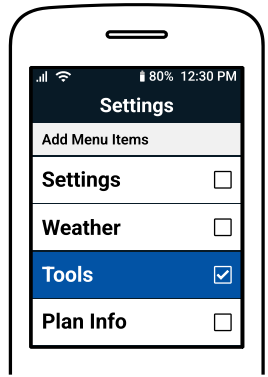


Adding Apps to the Main Menu

You can choose apps from the More Apps screen to add to your Main Menu.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Main Menu Layout** and press OK.
4. Select **Add Menu Items** and press OK.
5. Select app(s) to add to your Main Menu and press OK. A checkbox appears next to the apps selected.

Step 5

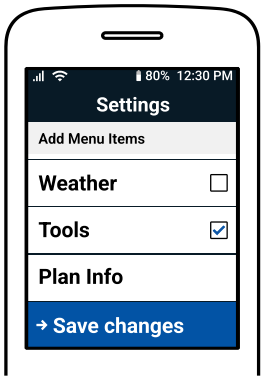


Adding Apps to the Main Menu (continued)

6. Press the down arrow to scroll to the bottom and select **Save changes** and press OK.

NOTE *To remove the apps from your Main Menu, see "Removing Apps from the Main Menu" on page 154.*

Step 6

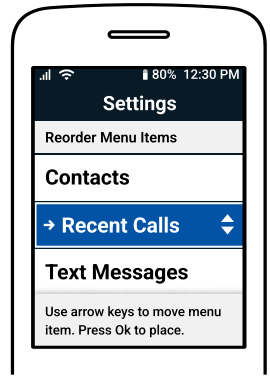


Reordering Items on Your Main Menu

You can change the order of the items on your Main Menu list.

1. From the Main Menu, select **More Apps** and press (OK).
2. Select **Settings** and press (OK).
3. Select **Main Menu Layout** and press (OK).
4. Select **Reorder Menu Items** and press (OK).
5. Select an app you would like to move and press (OK). Little triangles will appear next to the app you have selected.

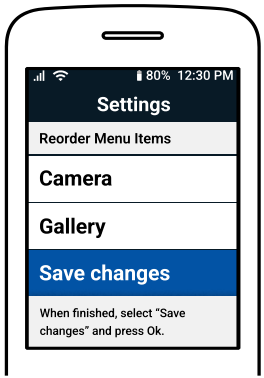
Step 5



Reordering Items on Your Main Menu (continued)

6. Press up and down arrows to reposition the app. Once it's where you want it, press OK.
7. Repeat step 6 for any other apps you would like to rearrange.
8. When finished reordering, press the down arrow to scroll to the bottom and select **Save changes** and press OK.

Step 8



Lively Voice Settings

Turning On or Off Listen on Open:

When Listen on Open is turned on, Lively Voice automatically starts listening for a command as soon as you open the phone.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Lively Voice** and press OK.
4. Select **Listen on Open** and press OK.
5. Select **On** or **Off** and press OK.

Lively Voice Settings (continued)

Turning On or Off Confirmation:

When Confirmation is turned on, Lively Voice confirms your voice commands before taking action.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Lively Voice** and press OK.
4. Select **Confirmation** and press OK.
5. Select **On** or **Off** and press OK.

Lively Voice Settings (continued)

Turning On or Off Bilingual Mode:

When Bilingual Mode is turned on, you can use voice commands in both English and Spanish. Note that accuracy may be limited.

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Lively Voice** and press OK.
4. Select **Bilingual Mode** and press OK.
5. Select **On** or **Off** and press OK.

Section 9: Additional Information

Topics

- Getting Information About Your Phone
- Checking Talk, Text, and Data Usage
- Contacting Us

Getting Information About Your Phone

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Device Info** and press OK. A menu of available device information is shown, including information about:
   - About My Device
   - Device Storage
   - Battery
   - Signal
4. Select a category that you want more information about and press OK.

Checking Talk, Text and Data Usage

1. From the Main Menu, select **More Apps** and press OK.
2. Select **Settings** and press OK.
3. Select **Plan Info** and press OK.
4. Select **Phone Usage** and press OK. A list of phone plan information is shown, including information about:
   - Monthly minutes
   - Monthly texts
   - Monthly data
   - Next billing date

Contacting Us

If you have any questions or comments, we're here to help:

- Send us an email at:
  shop.lively.com/pages/contact
- Call us toll-free at:
  1-800-733-6632
- Write to us at:
  Lively from Best Buy Health
  9390 Gateway Dr.
  Suite 100
  Reno, NV 89521

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