MOVETIME

Family Watch

MT46X



User manual

TCL

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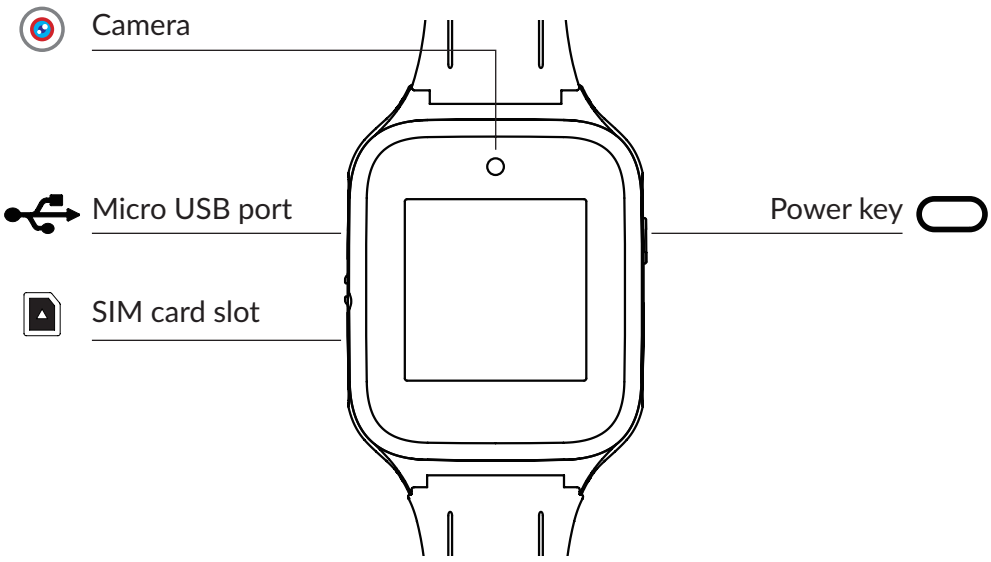
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MOVETIME Family Watch

Getting to know your watch

Watch overview

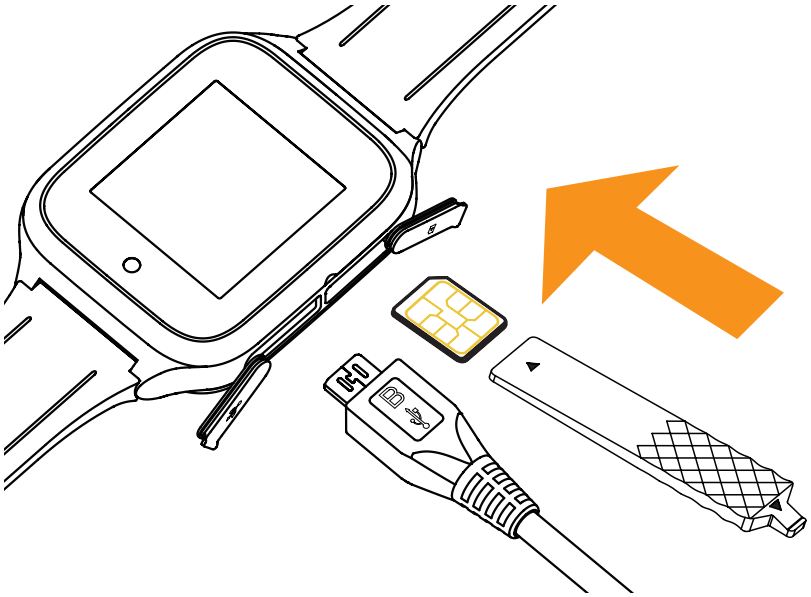


Power key

- Long press for 3s to power on.
- Long press for 3s to call SOS when the SIM card is inserted and paired with your smartphone. In any other case, long press for 3s to power off.
- Long press for 15s to force restart.
- Short press to end a call when dialling.
- Short press to wake up the device.
- Short press to go back to Home screen when the current screen is not the Home page. Press again to turn off the screen.

Charging your watch

Plug the micro-USB cable into your watch and connect it to a USB charger or any 1A/5V USB port.

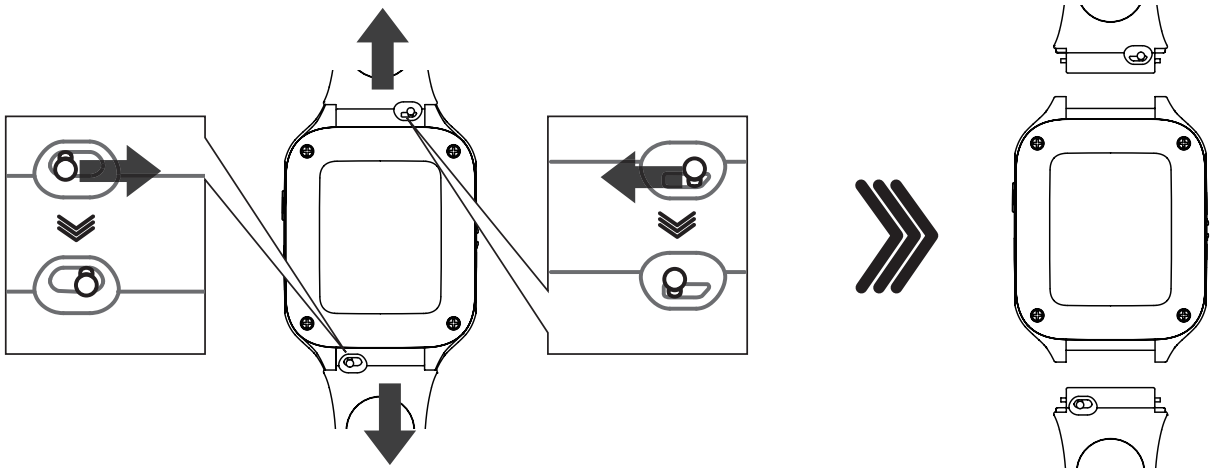


If your watch hasn't been used for more than a month, please charge it for at least 30 minutes before using it.

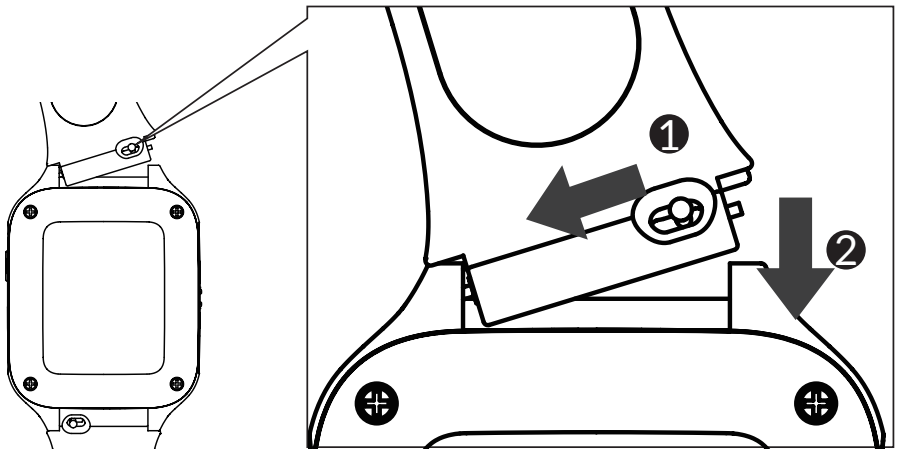
Watch strap

Straps are available in a range of colours, styles, and materials. To purchase one, please contact retailers.

Remove straps

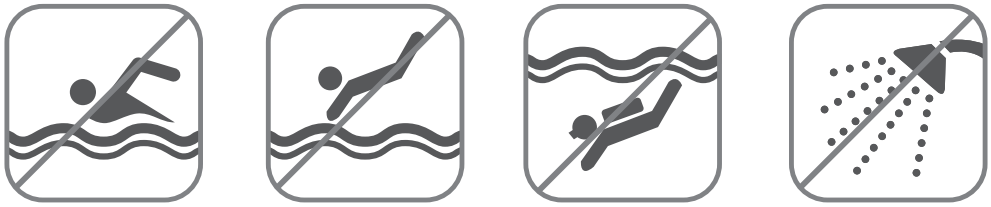


Attaching new straps



Waterproof notice

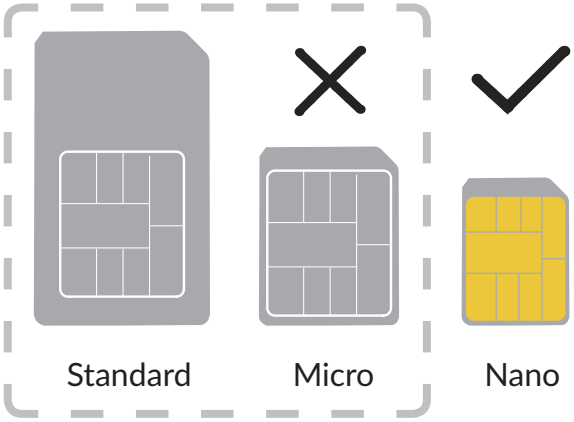
This product has an IP65 rating and is suitable for everyday use. DO NOT use it when swimming, diving, scuba diving and taking shower.



Setting up your watch

Getting a SIM card

A nano-SIM (not included) is required in order to set up and use your watch. Contact your network operator to request a nano-SIM with a voice and data plan.



Inserting the SIM card

Remove the SIM card cover and insert the SIM card. Once inserted, push the SIM card gently using the card remover to remove it.

Powering on your watch

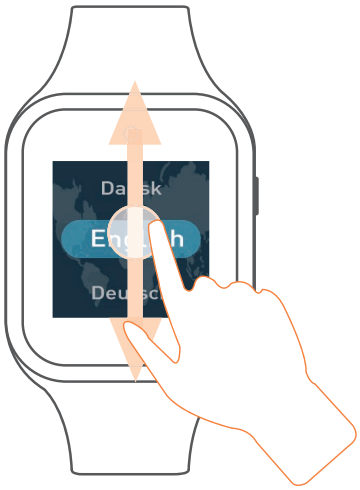
Long press the **Power key** for 3 seconds to power on your watch.

Entering your PIN code

If you've enabled PIN code protection for your SIM card, it's necessary to enter the PIN code on the pop-up window to validate it when using the watch for the first time. The SIM card will be locked after 3 unsuccessful entry attempts, and you will then need to enter your PUK code and enter your new PIN code twice. When you enter the right number, the Home screen will appear, indicating that you have successfully disabled the PIN code protection.

Language

You will be asked to select the system language when powering on your watch for the first time. To change the system language when the watch is unpaired, swipe right twice from the Home screen and then go to **Settings** > **Language** to select a language.



Download and install the app on your smartphone

To download the app you can:

- Search for "TCL Connect" in the Google Play store (Android 5.0 and above), or App store (iOS 10.0 and above).
- Scan the following QR code.

Create an account

1. Touch **Sign up** to create your **TCL Connect** account.
2. Enter your email address and set a password for your account.(1)
3. Enter the verification code sent to your email address. This email address will be used to help you reset your password should you forget it.
4. Touch **Done**.

Log in to your account

Enter your email address and password to log in. You can also log in using your Facebook / X (Twitter) account.

Pairing

Make sure the SIM card is correctly inserted and you are able to connect to the internet before pairing your watch with your phone. The connected network icon will appear at the top left of your watch's basic screen (swipe down from the home screen) once connected to the internet.



4G network



3G network



Data roaming network



2G network


No network but can make calls


No network and can't make calls


No SIM card

There are two ways to pair your watch with your phone:

- Scan the QR code to pair your watch

  Swipe left from the Home screen of your watch and touch **Contacts** to obtain the QR code when pairing the watch for the first time.

  You can also get the QR code by swiping right twice on the Home screen of your watch, then going to **More** > **QR code**.
- Enter the IMEI number to pair your watch

  The IMEI number is printed on a label on the device packaging. You can also swipe right twice, go to **More** > **Settings** > **About watch** to obtain the IMEI number. Enter the IMEI number of your watch and touch **Done** to pair your watch with your phone.

(1) Read the "Terms of use" and "Privacy and security" and check the box.

Touch **OK** on your watch.

Enter your phone number in the app. Follow the instructions to complete your child's personal information (profile picture, name, birthday, phone number of the watch etc.) and touch **Done**.

Once the MOVETIME Family Watch has been successfully paired with your phone, you will be brought to the application main screen. The location of the watch will be displayed here on the map.

Connect your watch to a Wi-Fi network via your smartphone

1. Open the "TCL Connect" app. Choose the watch you want to set.
2. Go to **More** > **Wi-Fi**. Touch **Add**.
3. Select the wireless network and enter the password to connect with it. If you didn't find the wireless network you want to connect with in the list, it may have been hidden. Touch **More** to enter the SSID and password to connect with it.
4. The icon will appear on the top left of your watch once connected to the wireless network. Go to **More** > **Settings** > **Wi-Fi** on your watch to view more.

SOS

Long press the **Power key** for 3 seconds from any screen to activate SOS. When SOS is activated each family member will receive an app notification and an SMS informing them that an SOS alert has been issued. These messages will contain a link to the location of the watch. The watch will also make a call to the first favourited family member (the administrator). If there is no answer within 20 seconds it will automatically call the next family member on the list. If none of the 3 favourited family members answer the call, a final call will be made to the emergency services.

Notes:

- To add and nominate favourite family members, please refer to the "Family member management" section of this user manual.
- The emergency services number is not set by default and should be added in the parent's TCL Connect app. The number that should be set will depend on your region.

Home

Press the **Power key** to wake up your device. The time and date will display on the Home screen. You can change the watch face from the Settings menu.

Using the touch screen

Touch 

To select an application or confirm an action, use your finger to touch it.

Touch and hold 

Long press the Home screen, swipe left to view different options, and touch a watch face to select it.

Swipe left/right 

Swipe left/right to view applications, settings, and functions.

Swipe right to return to the previous page after you have entered any application.

Swipe up/down 

Swipe up from the Home screen to view notifications. Swipe down from the Home screen for volume and brightness controls and to turn on/off the wireless connection.

Watch face

Long press the Home screen, swipe left to view different options, and touch a watch face to select it.

Notifications

Swipe up from the Home screen to view notifications. Swipe down to go back.

Swipe left and touch to dismiss a notification after viewing it.

Swipe up to the end and touch **Delete** to delete all the notifications.


Unread message


Chat message


Alarm


New “Praise” in Sports


Reminder


Group invitation


Missed call


New “like” in Hamster


Mobile binding

Unread message: Notification will appear when a message is received. Touch to read the message.

Chat message: Notification will appear when a chat message is received.

Alarm: Notification will appear when an alarm sounds.

New “Praise” in Sports: Notification will appear when a friend “Praise” your Sport steps.

Reminder: Notification will appear to remind you of an upcoming event.

Group invitation: Notification will appear when a group chat invite is received.

Missed call: Notification will appear when a call is missed. Touch the notification to call back.

New “like” in Hamster: Notification will appear when a friend “likes” your Hamster score.

Mobile binding: Notification will appear when your watch has been successfully paired with a smartphone.

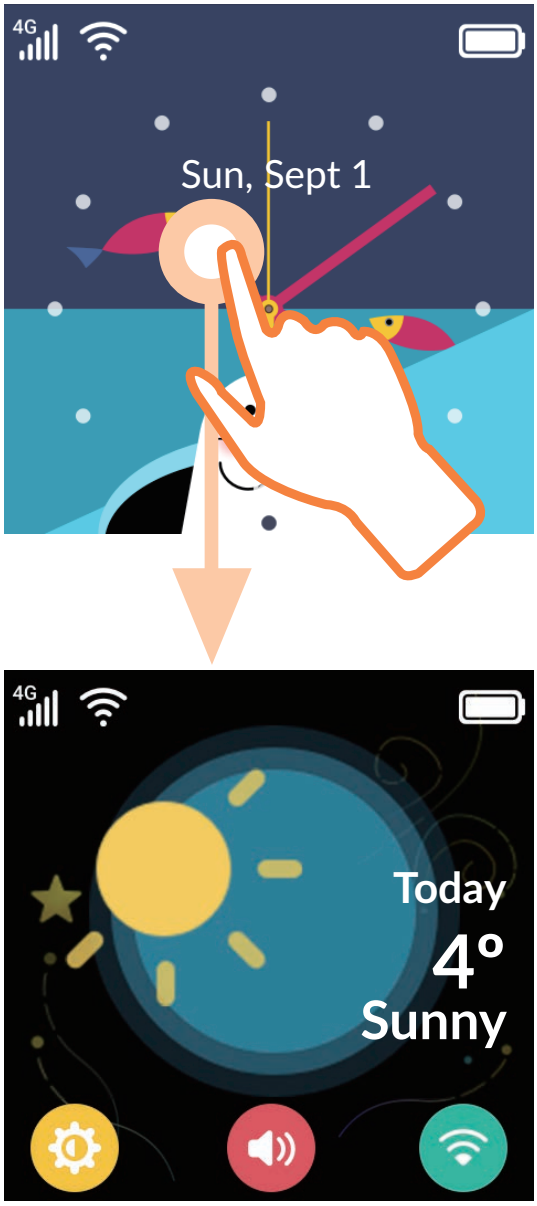
Please note that only that day’s notifications will appear in the list, all the notifications will be erased at midnight every day.

Basic

Swipe down on the Home screen to enter the Basic page. Swipe up to return to the Home screen.

Weather

You can see today's weather and temperature on the screen, touch to see tomorrow's, touch again to see the day after tomorrow's, touch a third time to go back to today's weather.



Brightness

1. Touch to see the brightness control.
2. Swipe left/right to adjust brightness.

Volume

1. Touch to see a range of controls for volume.
2. Swipe left/right to adjust the volume. When the slider is swiped to the far left, the watch will be mute and only vibrate.

Ringtone & Notification.

Alarm volume.

Entertainment volume.

In call volume and call alert volume.

Wi-Fi

Touch to turn on/off the Wi-Fi connection.

Contacts

Adding new friends

Swipe left from the Home screen and touch **Contacts** > **+ Friend.** Keep both watches in close proximity, shake them, and touch **OK**. Before making a friend, make sure they also use TCL watches.

We recommend that you update the firmware to the latest version. Adding friends may fail when your watch version is lower than the following:

MOVETIME Family Watch MT40: MT40_EUZ_00.01_01.194

MOVETIME Family Watch MT46: MT46_EUZ_00.01_01.020

MOVETIME Family Watch 2 MT42: MT42_EUZ_00.01_01.100

Deleting a friend

In the contact list, swipe left on the name of the friend. Touch the Delete icon that then appears on screen. Touch ✓ to confirm, or touch ✕ to cancel.

Phone call

1. Swipe left from the Home screen and touch **Contacts**.
2. Touch the contact and choose to place a phone call.
   Touch to end the call.

Video call

1. Swipe left from the Home screen and touch **Contacts**.
2. Touch the contact and choose to place a video call.
3. Touch the screen to show the control icon, and touch to end the video call.

If you want to place a video call with the watch user, you need to download the app on your smartphone or have a watch with a camera.

Message

Sending a message

Voice message

Touch **Chat** to select a contact or a group. Hold to record, and release it to send the message.

Emoji

Touch **Chat** to select a contact or a group. Touch + > to select and send an emoji.

Photo

Touch **Chat** to select a contact or a group. There are two ways to send a photo:

- Touch + > to select and send a photo from the Gallery.
- Touch + > > to take a photo. Then select to send, or touch to go back and take the photo again.

Note:

If the message fails to send, will appear next to the message. Touch the icon to resend the message.

If you only want to receive messages from people in your **Contact** list, open your TCL Connect app, go to **More** > **SMS Whitelist** and turn on the switch.

Listening to voice messages

If there is an unheard voice message, a red dot and the number of unheard voice messages (up to 99) will appear on the contact icon.

1. Touch the contact.
2. Touch the unheard voice message to hear it.

Group chat

Creating a group

Add friends first before you create a group.

1. Swipe left twice from the Home screen and touch **Chat** > **Create a group**.
2. Choose a group picture and invite friends.
3. Touch ✓ to create a group, or touch ✕ to cancel.

Managing group chat

1. Swipe left twice from the Home screen and touch **Chat**.
2. Swipe left and touch  to edit the group:
   - Touch + on the top to invite friends to join in.
   - Touch  to remove a member from the group.(1)
   - Touch **Mute this group** to mute group notifications.
3. Touch **Save**.

Deleting a group

1. Swipe left twice from the Home screen and touch **Chat**.
2. Swipe left and touch  to quit the group.

If you have been removed from the group by the creator, the group icon will change to grey. When you touch it, a pop-up will remind you that you have been removed.

(1) Removing your friends from the group is not the same as deleting your friends from the watch. you can still find them in the contact list.

Camera

Take a photo

1. Swipe left/right from the Home screen to select an application.
2. Touch **Camera** and move your watch to look for a good angle for the photograph.
3. Touch ◯ to take a photo. Then select ✔ to save, or touch ↩ to go back and take the photo again.

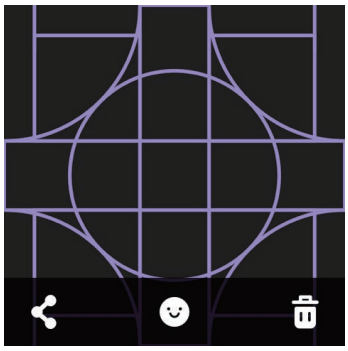
Gallery

View a photo/video

1. Swipe left/right from the Home screen to select an application.
2. Touch **Gallery**.
3. Touch a photo to view it.
4. Swipe up to view the previous photo.
   Swipe down to view the next photo.
   Swipe right to return to the previous menu.

Edit a photo

Share a photo



1. Swipe left/right from the Home screen to select an application.
2. Touch **Gallery**.
3. Touch a photo to view it.
4. Touch the photo again to show the edit buttons.
5. Touch .
6. Select a friend or group.
7. When you have successfully shared a photo, you will be returned to the photo view screen.

Add an emoji sticker to your photo

1. Swipe left/right from the Home screen to select an application.
2. Touch **Gallery**.
3. Touch a photo to view it.
4. Touch the photo again to show the edit buttons.
5. Touch .
6. Select an emoji sticker. Touch and hold with your fingers on , and then drag your fingers to the top-left or lower right on the display to zoom in/out of the emoji sticker.

Delete a photo

1. Swipe left/right from the Home screen to select an application.
2. Touch **Gallery**.
3. Touch a photo to view it.
4. Touch the photo again to show the edit buttons.
5. Touch .
6. Touch **OK**.

Sport

Swipe left/right from the Home screen to select an application. Touch **Sports** to view your sports statistics including steps, distances and calories burned. If you have inserted a SIM card in your watch, you can view the daily step rankings for you and your friends. You can touch the ♡ to "praise" their steps. You will receive a notification if one of your friends "praises" your steps. You can also swipe up to the end of this page and touch **Who praised me** to view the friends who have "praised" you.

Entertainment

Voice changer



Your child can use Voice Changer to add fun voice effects to their recordings.

1. Swipe left/right from the Home screen to select an application and touch **Entertainment** > .
2. Hold to record voice. (Recordings can be up to 60 seconds)
3. Release to play voice recording.
4. Touch one of the animals to add a fun voice effect.
5. Touch to save, or touch to share with family or friends.

Hamster

Hamster is a fun game for your child to enjoy. You have 60 seconds to hit as many hamsters as you can. Tap each hamster to hit them before they disappear. Each time you hit an ordinary hamster you get 10 points, double hit on a variant hamster to get 25 points. After your 60 seconds are up, your score and ranking will be displayed. You can also view your friends' rankings. You can touch the to "like" their score. You will receive a notification if one of your friends "likes" your score.

Calculator

To access the Family watch calculator, swipe left / right from the Home screen to select an application, touch **Entertainment**, and then touch .

More

Alarm

Set a new alarm

1. Touch +.
2. Touch **Time**, swipe up/down to set the time.
3. Touch **Save**.
4. Touch **Repeat**, choose **Never** or **Mon** to **Sun** one or more, then touch **Save**.
5. Touch **Finish**.

Disable an alarm

Disable:
Enable:
Touch the switch to turn on/off the alarm.

Delete an alarm

Swipe left on the alarm, touch to delete.

Watch face

There are 7 different watch faces to choose from.

1. Touch .
2. Swipe left/right to view different watch faces.
3. Click one to confirm and return to the settings page.

QR code

Touch to show the QR code.

Settings

Wi-Fi

Touch to turn on/off the Wi-Fi connection. Default is off.

Roaming connection

Touch to turn on/off the roaming data connection. Default is off.

Display

To adjust the screen brightness:

1. Touch **More** > **Settings** > **Display** > **Brightness**.
2. Swipe the slider to adjust the brightness.

To set the duration of the screen display time:

1. Touch **More** > **Settings** > **Display** > **Screen time out**.
2. Choose the time: 10s, 30s or 1min.

Sound

To change the ringtone:

1. Touch **More** > **Settings** > **Sound**.
2. Touch **Call ringtone** to change the ringtone for calls.
   Touch **Notification ringtone** to change the ringtone of notifications.
   Touch **Alarm ringtone** to change the ringtone of alarms.

To turn on vibration:

Touch **More** > **Settings** > **Sound**, and turn on the switch for **Also vibrate for ring**. Your watch will vibrate for calls, messages, alarms, reminders, low battery, power on, power off, and notifications.

To adjust the volume:

1. Touch **More** > **Settings** > **Sound**.
2. Swipe left/right to adjust the volume. When the slider is swiped to the far left, the watch will be muted and only vibrate.

 Ringtone & Notification.

 Alarm volume.

 Entertainment volume.

 In call volume and call alert volume.

Watch memory

To check storage space:

Touch **More** > **Settings** > **Watch memory**. You can see the storage status (total used/total available) on the top.

To free up storage:

1. Touch **More** > **Settings** > **Watch memory**.
2. Touch **Clean** to delete all the photos on the watch.
3. Touch **OK**.

Restart

To restart your watch:

1. Touch **More** > **Settings** > **Restart**.
2. Touch **OK** to restart.

Reset PIN code

To reset your PIN code:

1. Touch **More** > **Settings** > **Reset PIN code**.
2. Enter your PIN code and touch **OK**.

Language

You can set your watch's language by swiping up/down and selecting your preferred language.

Update

To update your watch's operating system:

1. Touch **More** > **Settings** > **Update**.
2. If there is an update available, touch **Update** to download. Touch **OK** to confirm if it is OK to use the data network to download the update if you are not connected to Wi-Fi.
3. Once the file has been downloaded successfully, the device will automatically restart to complete the update.

If your watch fails to update, please check:

- If you watch is connected to the network.
- If you watch battery strength is more than 30%.
- If you watch has enough free storage.

Note: Do not power off your watch during the update process as this may damage the device.

About watch

You can view device information here, including firmware version, hardware version, IMEI and carriers.

Reminder

Check what need to do today in this list. The list is created by a parent using their smartphone.

TCL Connect app

Manage your devices

View information about all the connected devices, including watch and tracker device names and their battery levels.

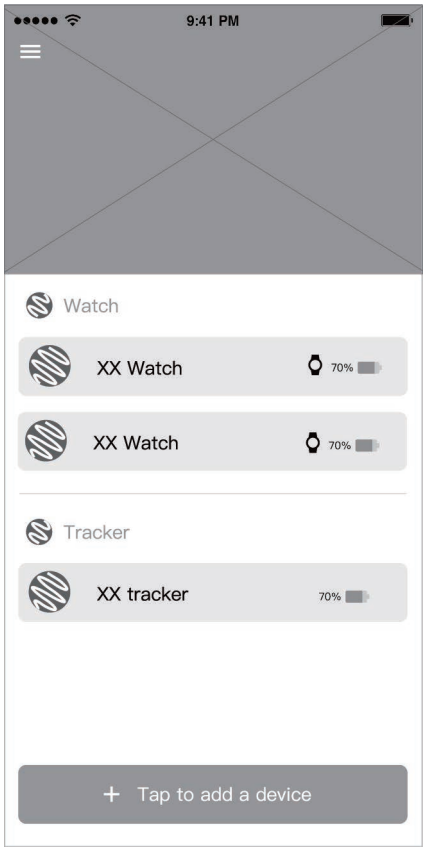
Profile information

Viewing and changing profile information

1. Touch ☰ on the upper left corner of the ALL IN ONE page.
2. Select your account.
3. Edit your photo, name, gender, birthday, and password.
4. Touch **Log out** to exit your account.

Clear the cache

Show the size of the cache file, touch to clear the cache.



ALL IN ONE page

Adding a new watch

You can add and manage multiple watches and trackers with your account.

1. Touch **Tap to add a device** on the ALL IN ONE page.
2. Start to add the new device. (For more information on pairing a watch with your phone, refer to “Pairing” on page 5 of this user manual.)

Family member management

Family members can be added using the administrator’s application either manually or by scanning a QR code.

Adding a family member manually

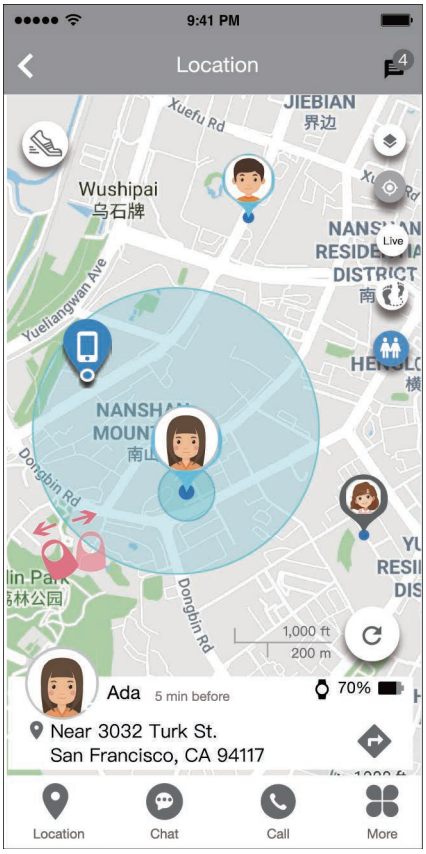
1. Touch **More** on the application main screen.
2. Swipe left/right on the top to select a Family watch.
3. Touch **Watch contacts**.
4. Touch + on the top right of this page.
5. Enter a name/relationship and phone number. You can also upload a photo (optional).
6. Touch **Save**.

Adding a family member via QR code

1. Touch **More** on the application main screen.
2. Swipe left/right on the top to select a Family watch.
3. Touch **Share QR code**.

4. A QR code will appear on screen. If the invited family member is next to you they can scan it directly using their TCL Connect app. If the invited family member is not in your vicinity, touch ··· to send them the QR code.

Location



Back to the ALL IN ONE page

Unread messages

Children's sports

The phone's location

Hold and move the fingers to zoom in/out of the map.

The child's location

Switch between satellite view and street view.

 Touch to refresh the phone's location

Live tracking mode

 History

 Touch to switch view for single or multiple devices

 Touch to refresh the watch's location

 Navigation in 3rd app

Live Tracking Mode

Please download the latest TCL Connect app from the Google Play Store or Apple App Store.

With Live Tracking enabled, the device continuously monitors and records its position.

Enable/Disable Live Tracking Mode

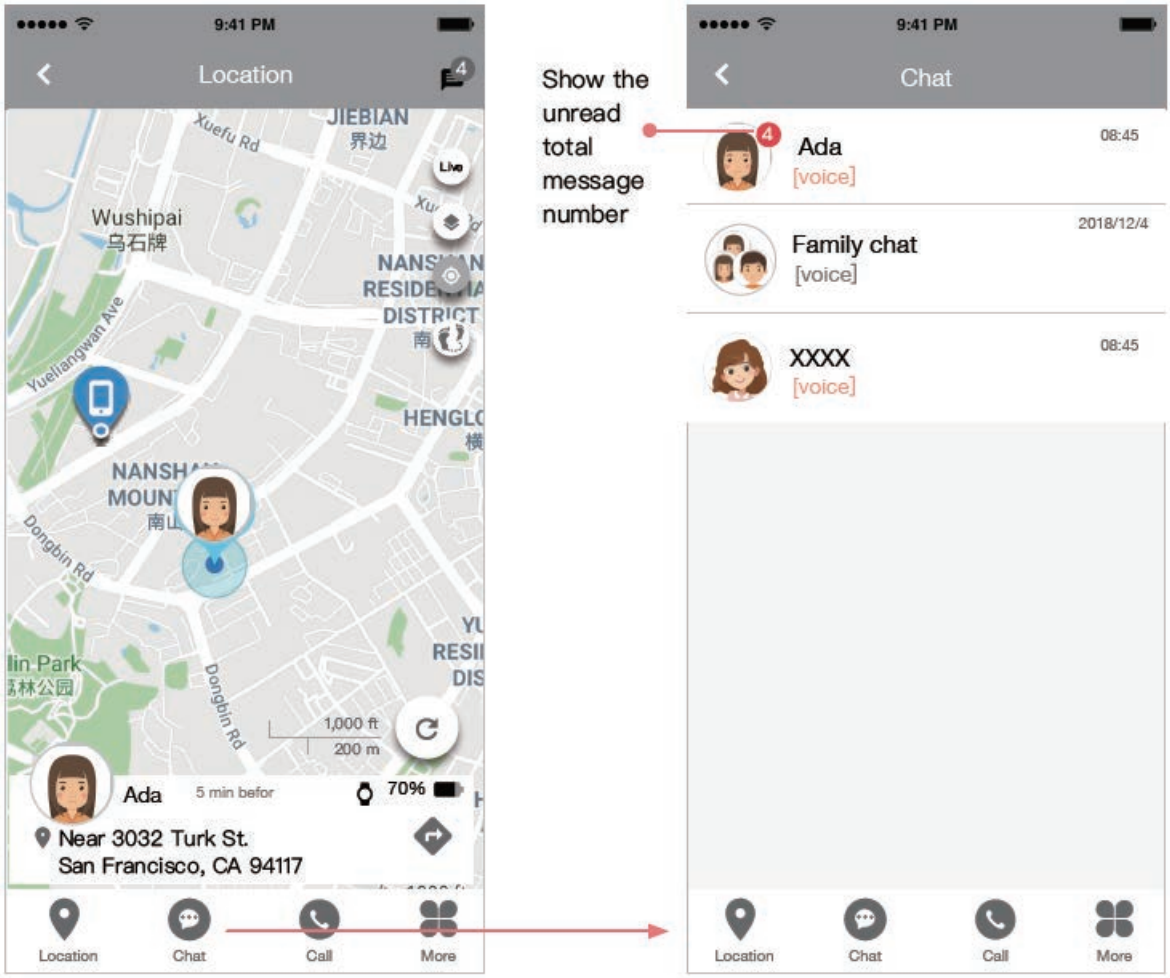
Touch the Live Tracking button, select a time period, and confirm. Live Tracking will be enabled and the time period countdown will begin.

After the time period has passed, Live Tracking will be disabled automatically.

It also can be disabled manually by touching the Live Tracking button again.

Please note that Live Tracking may use additional battery power. Make sure your battery is fully charged before activating it.

Chat



Sending a voice message, emoji, photo or text

1. Touch the chat icon.
2. Select whether to send a message to your child's watch or to the family chat.
   - Touch and hold the bottom of the screen to send a voice message. Voice messages can be up to 60 seconds long.
   - Touch ☺ at the bottom right of the screen to view emojis, then touch one to send.
   - Touch ⊕ at the bottom right of the screen to view more. You can touch the camera to take a photo immediately or select a photo from the gallery to send.
   - Touch the keyboard icon at the bottom left of the screen to input text.

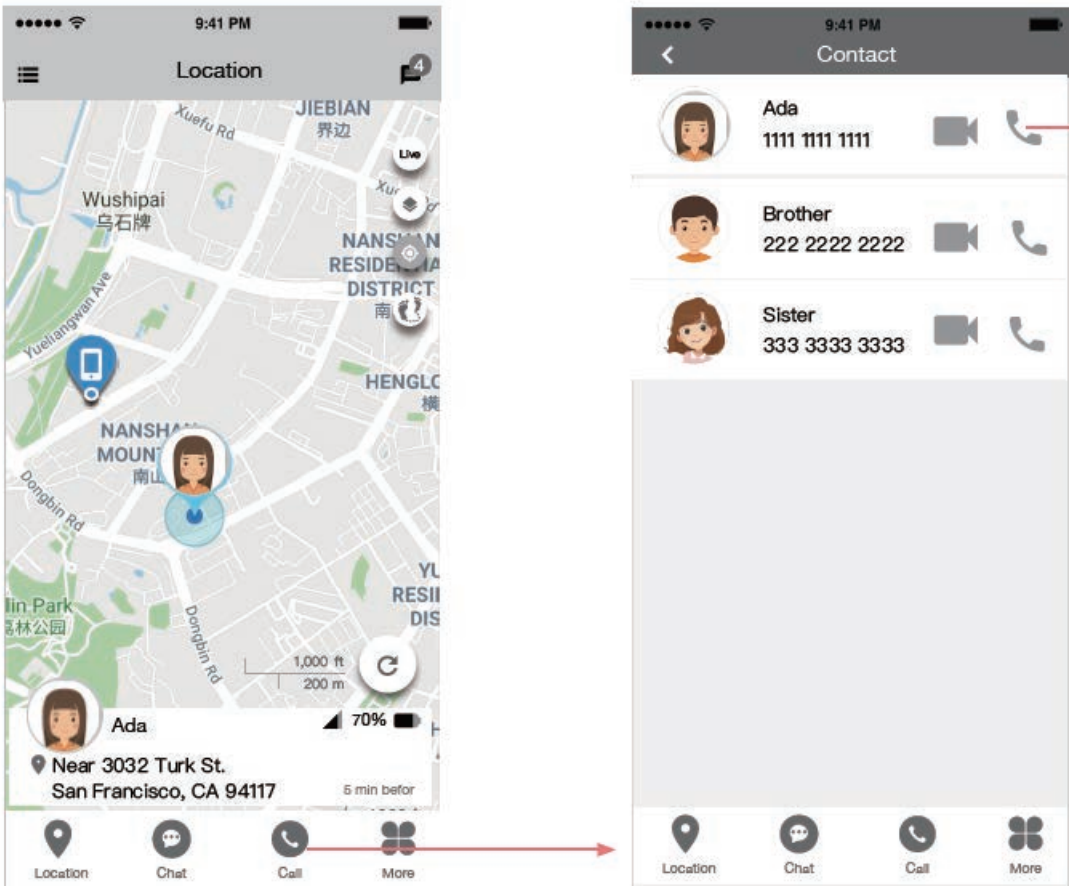
Deleting a message

1. Long press the message you wish to delete.
2. To delete the selected message, touch **Delete** in the pop-up menu. To delete all messages in the chat, touch **More** > **All** > 🗑.

Notes:

- Unheard messages are indicated with a red dot.
- Touch a message to listen to it.

Call



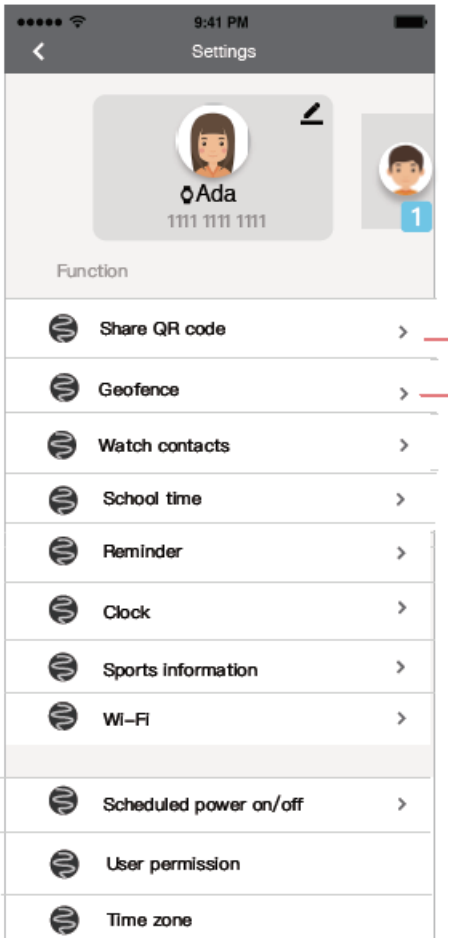
Voice call

1. Touch the call icon .
2. Select a friend and touch .
3. Touch **OK**.
4. Touch to end the call.

Video call

1. Touch the call icon
2. Select a friend and touch .
3. Touch **OK**.
4. Touch to end the call.

More



Share QR code

Touch the screen to share the QR code with your family. They can then scan it to download the TCL Connect app. When they scan the code again using the app they will be added to the Administrator's contact list.

Geofence

You can set up areas called 'geofences' for places frequently visited by your child (e.g. your home, your child's school, etc.) Once set up, you'll receive notifications from the TCL Connect app every time your child enters or leaves a geofence.

Set up a geofence

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **Geofence**.
4. Touch **Add geofence**.
5. Enter a name for the safe zone and enter the address.
6. Set the range.
7. Touch **Done**.

8. Touch the switch to enable/disable the geofence.

Watch contacts

Group by contact: Family, Friend and Friends added by watches.

- Family: The first is the smartphone administrator and the second is the current watch contact, the others are the contacts who have paired with this watch.
- Friend: Contacts added by phone.
- Friends added by watches: Contacts added via the watch.

Adding a friend manually

1. Touch **More** on the application main screen.
2. Swipe left/right on the top to select a Family watch.
3. Touch **Watch contacts**.
4. Touch + on the top right of this page.
5. Enter a name/relationship and phone number. You can also upload a photo (optional).
6. Touch **Done**.

Adding a family member via QR code

1. Touch **More** on the application main screen.
2. Swipe left/right on the top to select a Family watch.
3. Touch **Share QR code**.
4. A QR code will appear on screen. If the invited family member is next to you they can scan it directly using their TCL Connect app. If the invited family member is not in your vicinity, touch ··· to send them the QR code.

Edit details of a friend

1. Touch **More** on the application main screen.
2. Swipe left/right on the top to select a Family watch.
3. Touch **Watch contacts**.
4. Select a friend and then touch **Edit** on the top right.
5. Edit the name, phone number and photo. Touch **Delete** to remove this contact.
6. Touch **Save**.

Set the emergency contacts

1. Touch **More** on the application main screen.
2. Swipe left/right on the top to select a Family watch.
3. Touch **Watch contacts** > **Emergency contact**. The first 3 contacts in the list are the default emergency contacts. You can check the box on the contact to change this.
4. Touch **Emergency number** to set SOS number.
5. Touch **Save**.

SOS

If your child makes an SOS call, an SOS message will be sent to the emergency contacts. This message contains a link. Touch the link to go directly to the SOS screen. Your child's location will be shown on the map.

School time

You can disable certain functions of the Family watch during the time your child is at school. You can set the watch to vibration mode and disable group chat, games, and friend features, for the duration of the school day.

Set up school time

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **School time**.
4. Set when the school day starts and ends. Set when you want to activate school time mode in the morning (AM) and afternoon (PM) separately.
5. Select which days of the week to activate school time mode.
6. Touch **Save**.
7. Touch the switch to enable/disable school time mode.

Reminder

Set a reminder

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **Reminder**. Touch the dates with a green dot to view the reminders.
4. Touch **Add** to create a new reminder.
5. Set a title.
6. Set when the event should begin and end.
7. Set when the to do list should repeat.
8. Touch **Save**.
9. Swipe left to delete.

Clock

Set an alarm

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **Clock**.
4. Touch **Add**.
5. Set the alarm time.
6. Set which days the alarm should repeat.

7. Touch **Save**.
8. Touch the switch to turn on/off the alarm.
9. Swipe left to delete.

Sports information

You can view the steps, burned calories and distance which the watch user has achieved when walking and running. The sport statistics can be shown in day, week and month format. Touch to share sports scores. Touch to praise.

Set a sport goal

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **Sport information** to view the sport achievement for today, touch < / > to view it for other days.
4. Touch . Enter **Height** and **Weight** for your child, and set the step goal.
5. Touch **Done**.

Wi-Fi

You can set the watch to connect in Wi-Fi mode if a Wi-Fi network is available. Enable Wi-Fi on the watch when you have successfully connected to the Wi-Fi network on your smartphone.

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **Wi-Fi** > **Add**.
4. The available Wi-Fi will appear in the list. Touch one to enter the password.
5. Touch **Add**.

Enable Wi-Fi on your watch to use the selected Wi-Fi network.

Scheduled power on/off

You can set the watch to power on/off automatically at scheduled times.

The watch user can then choose whether to keep the watch on or turn it off in the pop-up.

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **Scheduled power on/off**.
4. Set a power on time and a power off time.
5. Select which days of the week to schedule the power on/off times.
6. Touch **Save**.
7. Touch the switch to enable/disable scheduled power on/off.

User permission

You can enable or disable certain functions, such as group chat, games and friend features. All functions are on by default.

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **User permission**.
4. Touch the switches to enable/disable functions.

Time zone

In the time zone menu you can set your time zone, enable/disable automatic date & time and set 12-hour/24-hour format.

Language

The language set for the Family watch will follow the language of the parent's TCL Connect app by default. English is set by default.

Firmware update

You can update your watch firmware or the TCL Connect app version by following these steps:

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Touch **Firmware update**.
4. Touch **Download**.

Note: Using mobile data to download updates may incur significant data charges. Your watch will restart automatically after updating.

Unpair the watch

To unpair your watch follow the steps below:

1. Touch **More** on the application main screen.
2. Select a Family watch.
3. Scroll down and touch **Unpair**.
4. Touch **Unpair** again in the pop-up dialog.

FAQ

Touch to read the FAQ first if you have queries about using your watch. It may the fastest way to solve your problem.

Safety and use

Please read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

- Do not use your device when the vehicle is not safely parked.
- Comply with restrictions on use specific to certain places (hospitals, planes, gas stations, etc.).
- Switch the device off before boarding an aircraft.
- Switch the device off when you are in health care facilities, except in designated areas.
- Switch the device off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere when operate your device.
- Turn off your mobile device or wireless device when in a blasting area or in areas posted with notifications requesting “two-way radios” or “electronic devices” are turned off to avoid interfering with blasting operations.
- Please consult your doctor and the device manufacturer to determine if operation of your device may interfere with the operation of your medical device. When the device is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc.
- Do not allow your device to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer’s recommended operating temperature range is -10°C (14°F) to 45°C (113°F). At over 55°C (131°F) the legibility of the device’s display may be impaired, though this is temporary and not serious.
- Use only accessories which are compatible with your device model.
- Do not use a damaged device, such as a device with a cracked display or badly dented back cover, as it may cause injury or harm.
- Do not keep device connected to charger with battery fully charged for a long period of time as it can cause overheating and shorten battery life.
- Do not place the device under a blanket, pillow, or under your body, specially when connected to the charger, as this may cause the device to overheat.
- This watch is intended as a communication device between children and their parents, with location capabilities. It should be used only by children over 3 years and worn on the wrist.



Warning! CHOCKING HAZARD – small parts. Not suitable for use by children under 3 years.



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

IP (Ingress Protection) Rating

Your device has been tested in a controlled environment and certified to be water- and dust-resistant in specific situations (meets requirements of classification IP65 as described by the international standard IEC 60529 - Degrees of Protection provided by Enclosures [IP Code]; test conditions: 15 - 35 °C, 86 - 106 kPa, 6.3 mm internal diameter of the nozzle, 3 minutes). Despite this classification, your device is not impervious to water damage in any situation.

You may, for example, wear and use the device during exercise (exposure to sweat is OK), in the rain, and while washing your hands with fresh water. But submerging your device is not recommended and the device is only protected against water splashes. Therefore, it's not recommended to wear your device while swimming or taking a shower.

When using your device, note that:

If the device is exposed to fresh water, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than fresh water, such as salt water, liquid chemicals, vinegar, alcohol, and liquid detergent, rinse the device with fresh water immediately and dry it thoroughly with a clean, soft cloth.

Failure to rinse the device in fresh water and dry it as instructed may cause it to suffer from operability or cosmetic issues.

Dry your device before charging.

Do not submerge the device.

Do not expose the device to pressurized water or high velocity water, such as water running from a tap, ocean waves, or waterfalls.

Do not wear your device in the sauna or steam room.

Even if your device is resistant to dust and water, you should avoid exposing it to environments with excessive dust, sand and mud or to moist environments with extreme high or low temperatures.

Your warranty does not cover damage or defects caused by abuse or improper use of your device (including use in environments where the relevant IP rating limitations are exceeded).

The first digit in the two-digit IP rating indicates the level of protection against solid objects, such as dust. The second digit indicates how resistant the device is to water, as explained in the table below:

Resistance to solid objects such as dust

0: No special protection
1: Protected against solid objects larger than 50mm in diameter
2: Protected against solid objects larger than 12mm in diameter
3: Protected against solid objects larger than 2.5mm in diameter
4: Protected against solid objects larger than 1mm in diameter
5: Protected against dust; limited ingress (no harmful deposit)
6: Totally protected against dust

Resistance to water

0: No special protection
1: Protected against dripping water
2: Protected against dripping water when device is tilted up to 15 degrees

3: Protected against spraying water
4: Protected against splashing water
5: Protected against low pressure jets of water from all directions

ALLERGENS:

TCL Communication Ltd. avoids using known allergens in our products. From time to time, trace amounts of an allergen may be added during manufacture of a device or device component that could cause discomfort for some individuals. This approach is common for many types of products. We recommend that you monitor any products that may be in prolonged contact with your skin, and remove them if you experience skin irritation.

Location-Based Services

To provide location-based services on TCL products, TCL and our partners and licensees may collect, use, and share precise location data, including the real-time geographic location of your device. Where available, location-based services may use GPS, Bluetooth, and your IP Address, along with crowd-sourced WLAN hotspot and cell tower locations, and other technologies to determine your devices' approximate location. Unless you provide consent, this location data is collected anonymously in a form that does not personally identify you and is used by TCL and our partners and licensees to provide and improve location-based products and services. For example, your device may share its geographic location with application providers when you opt in to their location services.

DATA PRIVACY

Please note by using MOVETIME Family Watch some of your personal data may be shared with the main device (smartphone). It is under your own responsibility to protect your own personal data, not to share it with any unauthorized devices or third party devices connected to yours. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only.

The personal information of you and your children who use the Watch will be collected, stored and processed according to our Children Privacy Protection Notice (https://www.tcl.com/global/en/children-privacy-policy/English) and applicable laws. Please ensure that you read our Privacy Policy to learn about what personal information we collect, how we handle it and for what purposes we use it. If you are a child and live in Europe or the United Kingdom, please see our TCL Children Privacy Protection Statement for Kids in Europe and the UK (https://www.tcl.com/global/en/children-privacy-policy-notice/English).

LICENCES

Bluetooth SIG, Inc. licensed and certificated TCL MT46X Bluetooth Declaration ID D055012

Waste disposal and recycling

Device, accessory and battery must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your device, the battery and the accessories means that these products must be taken to collection points at the end of their life:



- Municipal waste disposal centres with specific bins for these items of equipment.
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment.

In European Union countries: These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non-European Union jurisdictions: Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

Battery

In accordance with air regulations, the battery of your product is not fully charged. Please charge it first.

Please note your MOVETIME Family Watch is a unibody device, the battery is not removable. Observe the following precautions:

- Do not attempt to open the back cover.
- Do not attempt to eject, replace and open battery.
- Do not punctuate the back cover of your device.
- Do not burn or dispose of your device in household rubbish or store it at temperature above 60°C.
- Batteries are only to be charged by adults or by children at least 8 years old.
- Regular examination of transformer or battery charger for any damage to their cord, plug, enclosure and other parts , and, they must not be used until the damage has been repaired.
- The toy is only to be connected to Class II equipment bearing the symbol ⧈

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Charger

In order to avoid any technical issues, TCL recommends to charge under 5V, 1A via USB connector.

Radio Equipment Directive Declaration of Conformity

CE

Hereby, TCL Communication Ltd. declares that the radio equipment of type TCL MT46X is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: https://www.tcl.com/global/en/EC_DOC

SAR and radio waves

This device meets international guidelines for exposure to radio waves.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg for Head SAR and Body-worn SAR, and 4 W/kg for Limb SAR.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Face SAR (10mm)	LTE Band 3 + Wi-Fi 2.4GHz	1.10 W/kg
Limb-worn SAR (0mm)	LTE Band 3 + Wi-Fi 2.4GHz	2.29 W/kg

Frequency bands and maximum radio-frequency power

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 900MHz: 33.5 dBm

GSM 1800MHz: 30.5 dBm

UMTS B1 (2100MHz): 23 dBm

UMTS B8 (900MHz): 23 dBm

LTE FDD Band 1/3/7 (2100/1800/2600MHz): 24 dBm

LTE FDD Band 8/20 (900/800MHz): 23.5 dBm

Bluetooth 2.4GHz band: -1.20 dBm

Bluetooth LE 2.4GHz band: -3.38 dBm

802.11 b/g/n 2.4GHz band: 9.22 dBm

This device may be operated without restrictions in any EU member state.

General information

- **Internet address:** tcl.com
- **Hotline:** See the “SERVICES” leaflet that came with your device or go to our website.
- **Full User Manual:** Please go to tcl.com to download the full user manual of your device.

  On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong.

Software update

The connection costs associated with finding, downloading and installing software updates for your mobile device’s operating system will vary depending on the offer you have subscribed

to from your telecommunications operator. Updates will be downloaded automatically but their installation will require your approval.

Refusing or forgetting to install an update can affect your device's performance and, in the event of a security update, expose your device to security vulnerabilities. For more information about software update, please go to tcl.com

Privacy statement of device usage

Any personal data you shared with TCL Communication Ltd. will be handled in accordance with our Privacy Notice. You can check our Privacy Notice by visiting our website: https://www.tcl.com/global/en/legal/privacy-notice

Disclaimer

There may be certain differences between the user manual description and the device's operation, depending on the software release of your device or specific operator services. TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Limited warranty

As the consumer You may have legal (statutory) rights that are in addition to those set out in this Limited Warranty offered by Manufacturer voluntarily, such as the consumer laws of the country in which You live ("Consumer Rights"). This Limited Warranty sets out certain situations when the Manufacturer will, or will not, provide a remedy for the TCL device. This Limited Warranty does not limit or exclude any of your Consumer Rights relating to the TCL device.

For more information about limited warranty, please go to https://www.tcl.com/global/en/warranty

In case of any defect of your device which prevents you from normal use thereof, you must immediately inform your vendor and present your device with your proof of purchase.

FAQ

1. What SIM Card does the watch support?

MOVETIME Family Watch MT46X supports 2G: GSM 900/1800, 3G: UMTS B1/B8, 4G: LTE B1/B3/B7/B8/B20 Nano-SIM card.

2. What operating systems does the application support?

Please Search for “TCL Connect” in the Google Play store (Android 5.0 and above), or App store (iOS 10.0 and above).

3. If you are unable to pair with your watch:

i) Make sure the SIM is inserted correctly.
- If the SIM is inserted correctly, check to see if 4G, 3G or 2G is displayed on the top left of the screen of your watch.
- If not, long press the Power key for 15s to restart the watch.

ii) If 4G, 3G or 2G is displayed, check to make sure there are no overdue network charges that need to be paid.

4. If you are unable to obtain the position of your watch:

i) Check to see if 4G, 3G or 2G is displayed on the top left of the screen of your watch.

ii) If not, long press the Power key for 15s to restart the watch.

iii) If 4G, 3G or 2G is displayed, check to make sure there are no overdue network charges that need to be paid.

5. If you are unable to obtain the verification code during registration:

Please check your Junk emails. If you still cannot obtain it, please try to get the verification code again.

6. How do I add family members to the contacts list?

You have two ways to add other family members:

i) Choose a family watch, then touch **More** > **Share QR code**. A QR code will appear on screen. If the invited family member is next to you they can scan it directly using their TCL Connect app. If the invited family member is not in your vicinity, you can send them the QR code.

ii) Choose a family watch, then touch **More** > **Watch contacts** > + > **Add manually**. Enter the names, photos, and phone numbers of the invited family members - you can also upload their photos. Touch **Save** to complete.

7. How do I add and delete safezones?

i) Choose a family watch, then touch **More** > **Geofence**.

ii) Touch + at the top right of this page, enter a name, choose a location on the map and set the range, then touch **Save**.

iii) You can swipe left on a safe zone in the list to delete it.

8. How do I add and delete Alarms and Reminders?

i) Choose a family watch, then touch **More** > **Alarms** > +, Set alarm time and which days the alarm will repeat. Touch **Save**.

ii) You can swipe left on an alarm in the list to delete it.

Reminders can be added or deleted in the same way.

9. How do I set a school time?

i) Choose a family watch, then touch **More** > **School time**.

ii) Set a name for your school time, then choose the start time and end time for when you want to activate school time mode. Select which days of the week in which school time mode will be active. Touch **Save**.

iii) You can add more than one school time. Swipe left on each one in the list to delete it.

10. Waterproof notice

This product has an IP65 rating which means it is fully protected from dust and is protected against low pressure jets of water from all directions. But please do not submerge your watch in water, for example when taking a shower, swimming, diving or scuba diving.

11. Positioning accuracy

Your watch will provide 7 different positioning modes: GPS, AGPS, Beidou or Glonass, G Sens, Wi-Fi and Base Station. Position accuracy will differ according to each positioning method. Sometimes in tall buildings and other urban obstructions there is a small chance of a larger deviation.

12. Data service

The watch uses mobile data to send messages and location information to family members. The data charges incurred will need to be paid by you to the network operator.

13. SOS

All family members and the child should be familiar with the SOS operation. It is recommended to practice using this operation first.

14. Are the materials in this product harmful to children?

All materials used have passed the required safety tests.

15. Storage and use of my location data

For all data related to you, we will only use the queries you submit to us. We will not use your data for any commercial application or development without authorization.